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Agency for the Cooperation of Energy Regulators Annual Activity Report 2013





Annual Activity Report 2013

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### Foreword by the Director

The year 2013 was important for the European energy sector and its process of physical and market integration, and a very intense one for the Agency. During the year, substantial progress was achieved in preparing for wholesale energy market monitoring under REMIT<sup>1</sup> and in developing the rules supporting the internal energy market. Progress was made on the early voluntary implementation of some of these rules, but not as much as possible or expected. Finally, the new TEN-E Regulation<sup>2</sup> was adopted in the first part of the year and very rapidly implemented.

The Agency played a prominent role in all these areas, as illustrated in this Annual Report, and I would like to express my personal gratitude to its staff for their enduring commitment and dedication, to the colleagues from national regulatory authorities (NRAs) who contribute to the Agency's Working Groups, to the Administrative Board and the Board of Regulators for their constant support and encouragement and to all stakeholders, who continued to provide us with their valuable input and feedback.

In 2013, as part of the rule-making process, the Agency delivered the last framework guidelines – on Harmonised Gas Transmission Tariff Structures – of the eight identified by the European Commission as covering the priority areas for the completion of the internal energy market. At the same time, a number of network codes were developed by the European Networks of Transmission System Operators and, by the end of the year, the Agency had recommended eight of them (six in electricity and two in gas, of which one already in 2012) to the European Commission for adoption. Two gas network codes (on Capacity Allocation Mechanisms and on Balancing) as well as the Commission's (Comitology) Guidelines on Congestion Management Procedures entered into force during 2013. These network codes and guidelines, once adopted and implemented, provide a suitable basis for the completion of the internal electricity and gas markets.

Some progress towards market integration was also achieved on the ground, in both the electricity and gas sectors. The most concrete step forward during the year was the launch, in April, of the Prisma platform for the allocation of cross-border gas interconnection capacity; by the end of the year it covered nine borders (of which nine were for bundled products). It is only a first step, but an important one, towards the coordinated allocation of crossborder capacity to use gas interconnectors more efficiently, to promote competition and security of supply. The Agency has been encouraging similar advances in other parts of the EU, as well as pilot schemes for the early implementation of the gas Balancing Network Code. Unfortunately, the same developments were not observed in the electricity sector. Despite a longer history of regional integration and the fact that the Florence Forum endorsed roadmaps for four market integration areas back in December 2011, the process for the completion of the internal electricity markets in the day-ahead and intra-day timeframes, already delayed in 2012, failed again to deliver

<sup>1</sup> Regulation No 1227/2011 of the European Parliament and of the Council of 25 October 2011 on wholesale energy market integrity and transparency (OJ L 326, 8.12.2011, p. 1).

<sup>2</sup> Regulation (EU) No 347/2013 of the European Parliament and of the Council of 17 April 2013 on guidelines for trans-European energy infrastructure and repealing Decision No 1364/2006/EC and amending Regulations (EC) No 713/2009, (EC) No 714/2009 and (EC) No 715/2009 (OJ L 115, 25.4.2013, p. 39).

tangible results. In the day-ahead timeframe, the complexity of the project meant that decisive progress was delivered only in the early part of 2014, but more is expected later in the year. In the intra-day timeframe, notwithstanding the Agency's continuous effort, the process has been unnecessarily delayed by the conflicting commercial interests of some of the parties involved and the lack of an adequate governance structure able to overcome these situations. This is most unfortunate, since, with an increasing penetration of renewables-based generation, the intra-day market coupling is becoming ever more important for promoting the efficient use of generation and interconnection capacities.

Market integration, especially in the face of a larger share of renewables-based generation, and greater security of supply also require further network development, including for linking to the EU system those areas which currently suffer from energy isolation. The new TEN-E Regulation should contribute to streamlining the network development process. Activities to implement it, involving the Agency and the NRAs, among others, started well before its adoption i.e. as early as late 2012 (as reported in last year's Annual Report). This early preparation allowed a compressed, ad-hoc process to be used for defining the first EU list of projects of common interest, which was agreed by Member States in July and finally adopted by the European Commission in October, less than five months after the entry into force of the Regulation.

Finally, integrity and transparency are essential characteristics of well-functioning electricity and gas markets. Therefore, the Agency has taken the view that the proper implementation of REMIT is an integral part of completing the internal energy market by 2014. This implementation requires the development of dedicated market surveillance systems and, later, a team of expert market analysts. Unfortunately, the 2013 EU budget did not envisage an allocation to the Agency of the funds required for the development of the REMIT-related information technology systems. It was only thanks to a transfer later in the year from the European Commission's Directorate-General for Energy, to which I extend my deepest gratitude for its continued support, that the Agency was able to continue its preparation, albeit slightly delayed.

The 2014 target date for the completion of the internal energy market, as set by the EU Council in 2011 and recently reaffirmed, is only months away. Progress towards this goal was made in 2013, but much more is needed, including, as an essential precondition, a concerted and convinced commitment and effort by all parties involved. I sincerely hope that next year's Annual Report will be able to record success in meeting this challenge. The Agency, for its part, will continue to do its utmost.

HutPototschi

Alberto Pototschnig Director of the Agency for the Cooperation of Energy Regulators 7

# INTRODUCTION TO THE AGENCY

### Mission

The European Agency for the Cooperation of Energy Regulators (ACER) was established by Regulation (EC) No 713/2009 'to assist the National Regulatory Authorities in exercising, at Union level, the regulatory tasks that they perform in the Member States and, where necessary, to coordinate their action'.

In this respect, the Agency:

- complements and coordinates the work of NRAs;
- participates in the establishment of the internal electricity and gas market and network rules, and in the planning for the development of the European networks;
- takes, under certain conditions, binding individual decisions on terms and conditions for access to and operational security of cross-border infrastructure and on exemption requests;
- gives advice on electricity- and natural gasrelated issues to other European institutions, at their request or on its own initiative;
- monitors the internal markets in electricity and natural gas, and reports on its findings.

Since its establishment, the mission of the Agency has been substantially widened by:

- Regulation (EU) No 1227/2011 on wholesale energy market integrity and transparency (REMIT), which entered into force on 28 December 2011. The Agency was assigned new responsibilities for monitoring trading activities in wholesale energy markets, to detect and prevent market-abusive behaviour. This involves collecting trade and fundamental data reported by energy market participants and other stakeholders, identifying and assessing anomalous market instances, and notifying to NRAs, for investigation, those instances where, on the basis of such assessment, there are grounds to suspect that market abuse has occurred. The Agency is also called on to report on its findings, recommending improvements in the trading rules where appropriate.
- Regulation (EU) No 347/2013 on guidelines for trans-European energy infrastructure (the 'TEN-E Regulation'), which entered into force on 15 May 2013. It introduced a new and enhanced regulatory framework for the development of EU energy infrastructure, concentrating on the identification of projects of common interest (PCIs).

Since its formal opening in March 2011, most of the Agency's efforts have focused on developing the framework guidelines (FG) in the eight priority areas identified by the European Commission (Commission), pursuant to Article 6(1) of Regulation (EC) No 714/2009 and Article 6(1) of Regulation (EC) No 715/2009, and in providing its opinions and recommendations on the related network codes. <sup>3</sup> Since the end of 2011 the Agency has invested increasing effort to the implementation of REMIT, and in 2012 it started to contribute to the implementation of the TEN-E Regulation ahead of its entry into force.

3 The FG set the principles and criteria for the network codes, which are then developed by the European Networks of Transmission System Operators (ENTSOs). The network codes define the common rules for market and network operation in the EU internal energy market.

### Organisation

There was no change to the Agency's bodies in 2013, except for the Croatian NRA, Hrvatska energetska regulatorna agencija (HERA) joining the Board of Regulators (BoR), following the accession of Croatia to the EU on 1 July 2013. There were no changes in the composition of the Agency Administrative Board (AB) or the Board of Appeal.

#### Key events organised or participated in by the Agency in 2013

The Agency (co)organised the following important events in 2013:

- The second Annual Conference on 'Energy Markets: 2014 and Beyond' on 17 May in Ljubljana. Commissioner Oettinger was the keynote speaker. Around 200 participants attended.
- Presentation of the 2014 Work Programme Outline on 6 June in Ljubljana.
- Presentation of the ACER–CEER (Council of European Energy Regulators) Market Monitoring Report on 28 November in Brussels (see Section 1.3.1 on Monitoring).

The 2014 Work Programme Outline and the ACER–CEER Market Monitoring Report were also presented to the Industry, Research and Energy (ITRE) Committee of the European Parliament on 29 May and 28 November, respectively.

Moreover, during 2013, the Agency participated in the following meetings:

- the European Electricity Regulatory (Florence) Forum meetings on 15–16 May in Ljubljana and on 12–13 November in Milan;
- the European Gas Regulatory (Madrid) Forum meetings on 17–18 April and 15–16 October in Madrid;
- the Citizens' Energy (London) Forum meeting on 16–17 December in London;
- the EU–US Roundtable meeting on 8–9 April in the Hague;
- the G20 meeting of the Energy Regulators Roundtable on 3–4 June in Kazan, Russia.
- The meeting with ElCom, the National Electricity Regulatory Authority of Switzerland, took place on 26 March in Ljubljana.

# **PART 1** POLICY ACHIEVEMENTS OF THE YEAR

Part 1 represents the independent section, approved by the Board of Regulators, concerning the regulatory activities of the Agency during 2013, in line with Article 13(12) of Regulation (EC) No 713/2009.



As the target date for completion of the internal energy market fast approaches, we are able to see substantial progress towards it becoming a reality. As in 2012, the Agency's primary focus in 2013 has been to prepare the essential groundwork for this to be achieved: further implementation of network codes; the delivery of framework guidelines; and the preparation for wholesale market monitoring under REMIT. We have also made determined efforts to improve our processes and interactions with stakeholders, and sought to adopt an increasingly strategic approach to the future.

Completion of the Union's internal energy market has been the key priority and challenge facing the Agency. Our major achievements for 2013 have been to put in place the rules and to facilitate the cooperation required to accomplish it. While there is still further work to be done, the Agency places particular emphasis on the early implementation of the network codes through the regional initiatives. The Agency is also reviewing the challenges that lie beyond 2014, to ensure that the frameworks and rules adopted today will remain relevant in the future, particularly given the changing energy framework they will face. Key achievements include the following:

 Framework guidelines and network codes: the Agency delivered the last (Harmonised Gas Transmission Tariff Structures) of eight framework guidelines prioritised by the Commission; it has also recommended, so far, eight of the network codes developed by the ENTSOs for adoption, six in electricity and two in gas; furthermore, two gas network codes (Capacity Allocation Mechanisms and Balancing) and the Commission's Guidelines on Congestion Management Procedures became effective during 2013; the second annual conference on 'Energy Markets: 2014 and Beyond' was also held.

- Market Monitoring Report: the second joint ACER-CEER Market Monitoring Report was published, which reported on and assessed the performance of various aspects of the energy market over 2012, including retail market functioning and prices, access to networks and compliance with consumer rights. The report identified the continuing development of the internal energy market and improvements in line with the Union's energy objectives, but also signalled some persistent barriers to further integration and competition and made recommendations accordingly.
- REMIT: the Agency continued and intensified the crucial preparatory work for wholesale market monitoring under REMIT, focusing on policy and information technology (IT) implementation. This included recommendations to the Commission; publication of the first annual report on activities under REMIT; facilitating involvement and communication with stakeholders through events and roundtables; and issuing papers and guidance. The major milestones for the IT implementation of REMIT were achieved, although the necessary resources were unavailable. The Agency also coordinated an evaluation of a number of breaches reported by NRAs, and concluded Memoranda of Understanding (MoUs) to improve cooperation with NRAs, the European Securities and Markets Authority (ESMA), and market surveillances from eight organised market places across the Union.

### Statement of the Chair of the Board of Regulators

This progress was achieved through the hard work and determination of ACER, its Director and its staff, alongside significant contributions from NRAs. The Commission welcomed and acknowledged this in its first evaluation of ACER, published in January 2014.

Collaboration and cooperation of NRAs within the Agency and with each other has remained fundamental to achievements in 2013, including through the Board of Regulators (BoR), the four Agency Working Groups and the Regional Coordination Groups. Acting upon feedback from stakeholders, steps were also taken through a BoR 'roadmap' to build further on this cooperation by clarifying the role of NRAs in ACER, increasing transparency and improving processes, such as through the introduction of quarterly public debriefs, as well as a move towards more strategic thinking. The Agency also continued to ensure that it communicated and involved NRAs and stakeholders in its processes, such as through online public consultations, for instance on framework guidelines, workshops and ad-hoc expert groups.

Future ambitions: the challenge of meeting the full gamut of an integrated energy market remains formidable. Implementing the Work Programme for 2014 forms a basis for building the necessary frameworks for its successful and timely completion.

Strategic look to 'beyond 2014': the Agency issued a pre-consultation in November 2013 on developing a strategic vision for challenges of the single energy market beyond 2014. Entitled 'A Bridge to 2025', it aims to examine how gas and electricity markets are working for the benefit of consumers and whether or not the arrangements in place are appropriate to meet future challenges. Of particular importance are flexibility of response and future generation; the interactions between electricity and gas markets; the challenges in the retail market; and the level of regulation and governance that will be needed. The pre consultation attracted significant interest and subsequent comments and responses from stakeholders (35 responses), launching a stimulating debate to allow regulators to draw up a detailed programme for the future. The formal public consultation was launched on 29 April and final proposals are expected for September 2014.

Thanks must be given for the extraordinary amount of work by many staff of NRAs and the Agency, and the considerable efforts from stakeholders that have been demanded by our work in this busy year. My particular thanks go to the Agency staff and its Director; the NRAs and their expert representatives; and the many other contributors who have enabled us to meet the significant challenges of the sector. I should also mention the considerable cooperation and close engagement of the European Commission, in particular DG Energy.

### 1.1 Electricity

#### 1.1.1 FRAMEWORK GUIDELINES AND NETWORK CODES

#### FRAMEWORK GUIDELINES

# Framework guidelines on harmonisation of national tariff structures and regulatory framework for investments

Although the development of FG on harmonisation of national tariff structures was initially planned in the 2013 Work Programme, it was later postponed and included in the 2014 Annual Work Programme by the 'Final review of the Agency's Work Programme for 2013', adopted by the Administrative Board on 4 December 2013.<sup>4</sup> The 'Scoping for Framework Guidelines on Rules on Harmonised Electricity Transmission Tariff Structure' will be prepared according to the revised 'Commission's annual priority list' and the revised timeline indicated in the Three-Year Plan.<sup>5</sup>

#### **NETWORK CODES**

The Agency participates actively in the electricity network code development process, by providing its reasoned opinion on the network codes submitted by ENTSO-E, pursuant to Article 6(7) of Regulation (EC) No 714/2009, and, when it is satisfied that the network code is in line with the relevant FG, recommends its adoption to the Commission pursuant to Article 6(9) of Regulation (EC) No 714/2009. However, if a network code on which the Agency has issued a reasoned opinion indicating the need for amendments is re-submitted by ENTSO-E, but it is deemed not in line with the relevant FG, the Agency issues a 'qualified' recommendation for adoption of the network code, subject to modifications of its text.

Beyond its formal role, the Agency follows closely the entire development process, including the discussions between ENTSO-E and stakeholders. Before the network codes are formally and officially submitted to the Agency for its opinion, the Agency also provides early feedback on the drafts, which enables ENTSO-E to become familiar with the Agency's main concerns and to modify the network code accordingly before submitting it to the Agency. Occasionally, to support the efficient drafting of a network code, the Agency engages in formal communication with ENTSO-E to outline the areas requiring particular attention and action. Once ENTSO-E submits a network code, the Agency may invite stakeholders to present their views on the network code either at workshops organised by the Agency or on a bilateral basis.

Several network codes for the electricity sector are under development. In 2013, the Agency was involved in the drafting process of eight network codes. The Agency delivered reasoned opinions on five of them and recommendations on six of them (of which four were 'qualified').

<sup>4</sup> The Final Review of Work Programme 2013 also postponed to 2014 the deliverable 'Facilitate the sharing of good practices and make recommendations on incentives and risk assessment methodology' and cancelled the 'Opinion on the consistent application of the criteria and the CBA methodology for submitted projects and evaluation of their European added value [electricity transmission and storage projects, gas projects, electricity smart grid projects]', which was no longer present in the final text of the adopted Regulation (EC) No 347/2013.

<sup>&</sup>lt;sup>5</sup> Progress in the development of FG and network codes is constantly monitored and regularly discussed in Planning Group meetings, which take place typically every two to three months and bring together representatives from the Commission, the European Network of Transmission System Operators for Electricity (ENTSO-E), the European Network of Transmission System Operators for Gas (ENTSOG) and the Agency. The Planning Group maintains and constantly updates a Three-Year Plan, which assigns the appropriate timeline to the activities of the four participating bodies in the FG and network codes area.

#### Network Code on Demand Connection

On 21 December 2012, ENTSO-E submitted to the Agency the Network Code on Demand Connection (NC DC), accompanied by supporting documents.

On 23 January 2013, the Agency organised a public workshop to hear and gather stakeholders' views on (i) the changes made by ENTSO-E to the NC DC following the public consultation and the justification provided and (ii) how and where the NC DC met or deviated from the FG.

On 25 March 2013, the Agency adopted its reasoned opinion and a recommendation on the NC DC. The Agency acknowledged that the NC DC was in line with the FG on Electricity Grid Connections, and the objectives stated therein, and thus recommended its adoption by the Commission. The Agency flagged a number of areas in which the NC DC could be improved. Since these improvements were mostly related to drafting and did not affect the compliance with the FG on Electricity Grid Connections, the Agency advocated that they could be addressed by the Commission when adopting the NC DC.

#### PUBLISHED DOCUMENTS

- Reasoned Opinion of the Agency of 25 March 2013 on the Network Code on Demand Connection http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2006-2013.pdf
- Recommendation of the Agency of 25 March 2013 on the Network Code on Demand Connection http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2002-2013.pdf

#### Network Code for Requirements for Grid Connection Applicable to all Generators

In 2013, ENTSO-E resubmitted to the Agency the revised Network Code for Requirements for Grid Connection Applicable to all Generators (NC RfG) and its supporting documents, following the Agency's reasoned opinion of 13 October 2012.

On 25 March 2013, the Agency adopted its 'qualified' recommendation to the Commission for the adoption of the NC RfG. The Agency recommended amendments to the significance test for emerging technologies. The Agency also raised concerns on the drafting of the provisions in the NC RfG related to national scrutiny if a Transmission System Operator was granted public authority or decision competence according to national law.

#### PUBLISHED DOCUMENTS

 Recommendation of the Agency of 25 March 2013 on the Network Code on Requirements for Generators http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2004-2013.pdf

### Network Code on Capacity Allocation and Congestion Management

The Network Code on Capacity Allocation and Congestion Management (NC CACM) covers the optimal and coordinated use of transmission network capacity, day-ahead capacity allocation and intra-day capacity allocation. The drafting of the NC CACM started in October 2011 and was submitted to the Agency on 27 September 2012. The Agency adopted its reasoned opinion on 19 December 2012, calling for improvements in 11 areas: entry into force, capacity calculation, redispatching and counter-trading arrangements, regulatory approval procedures, assessment of bidding zones, intra-day regional auctions, definition of common timetable for day-ahead market, compensation in case of force majeure and emergency situations, cost recovery, objectives of the network code, and consultation and transparency. In general, the Agency aimed to ensure that the NC CACM promotes greater efficiency in how the existing network infrastructure supports the functioning of electricity markets, by focusing on maximising the amount of cross-border capacity and optimising the use of this capacity to enhance cross-border competition. In formulating its reasoned opinion, the Agency took into account the concerns of stakeholders voiced during dedicated meetings organised during the preparation of the opinion.

Following the Agency's reasoned opinion, ENTSO-E decided, in the interest of progressing as quickly as possible, not to resubmit the network code.

Therefore, the Agency adopted its 'qualified' recommendation on 14 March 2013, proposing amendments in the same 11 areas already covered in its reasoned opinion.

#### PUBLISHED DOCUMENTS

 Recommendation of the Agency of 14 March 2013 on the Network Code on Capacity Allocation and Congestion Management

http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2001-2013.pdf

#### Network Code on Forward Capacity Allocation

The Network Code on Forward Capacity Allocation (NC FCA) covers the long-term capacity calculation process, the establishment of a single allocation platform, the allocation of long-term transmission rights and the nomination rules for physical transmission rights. The drafting of the NC FCA started in October 2012 and it was submitted to the Agency, together with a supporting document, on 1 October 2013. The Agency adopted its reasoned opinion on this network code on 18 December 2013.

In its opinion on this network code, the Agency acknowledged ENTSO-E's hard work in defining the requirements and responsibilities of transmission system operators and other entities performing the functions related to coordinated long-term capacity calculation, allocation and nomination in general. However, the network code submitted by ENTSO-E was in some aspects not in line with the FG and the objectives stated therein, in particular regarding the firmness regime, and lacked ambition, in particular regarding the implementation horizon. In the reasoned opinion, the Agency requested several amendments to the NC FCA to ensure full alignment with the FG as well as consistency with other network codes in electricity.

During the preparation of the reasoned opinion, the Agency invited the stakeholders to present their views on the NC FCA. Most of the concerns addressed by the stakeholders have been taken into account in the reasoned opinion.

#### PUBLISHED DOCUMENTS

 Reasoned Opinion of the Agency of 18 December 2013 on the Network Code on Forward Capacity Allocation http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2024-2013.pdf

#### Network Code on Operational Security

On 28 February 2013, ENTSO-E submitted to the Agency the Network Code on Operational Security (NC OS), accompanied by supporting documents.

On 9 April 2013, the Agency organised a public workshop to hear and gather stakeholders' views on (i) the changes made by ENTSO-E to the NC OS following the public consultation and the justification provided and (ii) how and where the NC OS meets or deviates from the FG.

On 28 May 2013, the Agency adopted its reasoned opinion on the NC OS. The reasoned opinion acknowledged that the NC OS would help achieve the targets of the European Union on renewable energy sources, as well as market integration, while ensuring security of supply, non-discrimination, effective competition and the efficient functioning of the market. However, it also recognised that the NC OS did not comply with the FG on Electricity System Operation in a few specific areas.

On 24 September 2013, ENTSO-E resubmitted to the Agency the NC OS and its supporting document, revised following the Agency's reasoned opinion.

On 11 November 2013, the Agency adopted its recommendation to the Commission that the NC OS be adopted, subject to a few amendments.

#### PUBLISHED DOCUMENTS

- Reasoned Opinion of the Agency of 28 May 2013 on the Network Code on Operational Security http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2010-2013.pdf
- Recommendation of the Agency of 11 November 2013 on the Network Code on Operational Security http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2009-2013.pdf

## Network Code on Operational Planning and Scheduling

On 29 March 2013, ENTSO-E submitted to the Agency the Network Code on Operational Planning and Scheduling (NC OPS), accompanied by supporting documents.

On 26 April 2013, the Agency organised a public workshop to hear and gather stakeholders' views on (i) the changes made by ENTSO-E to the NC OPS following the public consultation and the justification provided and (ii) how and where the NC OPS meets or deviates from the FG.

On 19 June 2013, the Agency adopted its reasoned opinion on the NC OPS. The reasoned opinion acknowledged that the NC OPS would help achieve the targets of the European Union on renewable energy sources as well as market integration, while ensuring security of supply, non discrimination, effective competition and the efficient functioning of the market. However, it also recognised that the NC OPS did not comply with the FG on Electricity System Operation in a few specific areas.

On 24 September 2013, ENTSO-E resubmitted to the Agency the NC OPS and its supporting documents, revised following the Agency's reasoned opinion.

On 11 November 2013, the Agency recommended to the Commission that the NC OPS be adopted, subject to a few amendments.

#### PUBLISHED DOCUMENTS

- Reasoned Opinion of the Agency of 19 June 2013 on the Network Code on Operational Planning and Scheduling http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2012-2013.pdf
- Recommendation of the Agency of 11 November 2013 on the Network Code on Operational Planning and Scheduling http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2010-2013.pdf

## Network Code on Load-Frequency Control and Reserves

On 28 June 2013, ENTSO-E submitted to the Agency the Network Code on Load-Frequency Control and Reserves (NC LFCR), accompanied by supporting documents. From 1 July to 8 August 2013, the Agency invited stakeholders to express in writing their views on the submitted NC LFCR.

On 26 September 2013, the Agency adopted its reasoned opinion and also a recommendation on the NC LFCR. The Agency acknowledged that the NC LFCR was in line with the FG on Electricity System Operation, and the objectives stated therein, and thus recommended its adoption by the Commission. The Agency still flagged a few areas which, if they did not affect the compliance of the NC LFCR with the FG, would benefit from improvements by the Commission when adopting the NC LFCR.

#### PUBLISHED DOCUMENTS

 Reasoned Opinion of the Agency of 26 September 2013 on the Network Code on Load-Frequency Control and Reserves

http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2019-2013.pdf

 Recommendation of the Agency of 26 September 2013 on the Network Code on Load-Frequency Control and Reserves http://www.acer.europa.eu/Offi-

cial\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2008-2013.pdf

#### Network Code on Electricity Balancing

The Reasoned Opinion on the Network Code on Electricity Balancing (NC EB) was among the deliverables within the Agency's Work Programme for 2013. The Agency published the FG on Electricity Balancing in September 2012, which is also when the Work Programme for 2013 was published. In this work programme, the Agency expected the Commission to invite ENTSO-E to start drafting the NC EB in October 2012, which would have implied the delivery of the reasoned opinion on this network code by the end of 2013. However, the Commission decided to postpone the invitation, and the drafting of the NC EB started only in January 2013. For this reason, the reasoned opinion on the NC EB was not adopted by the Agency by the end of 2013 (but was adopted in March 2014).

#### 1.1.2 NETWORK DEVELOPMENT PLANNING

## Preparation of other activities related to network development plans

In the second half of 2013, the Agency started the preparation of:

- an Opinion on the national 10-year electricity network development plans, to assess their consistency with the Community-wide network development plan, pursuant to Article 8(11) of Regulation (EC) No 714/2009;
- a Report on monitoring the implementation of the electricity Community-wide network development plans and progress as regards the implementation of projects to create new interconnector capacity, pursuant to Article 6(7) and 6(8) of Regulation (EC) No 713/2009.

In particular, the Agency started setting up a monitoring database using online submissions received from NRAs in January 2014. The NRA responses will contribute to the preparation of the aforementioned opinion and the report.

#### Letter to ENTSO-E on Scenario Outlook and Adequacy Forecast 2013-2030

On 18 July 2013, after ENTSO-E published the Scenario Outlook and Adequacy Forecast 2013–2030 (SOAF 2013) on 3 April 2013, the Agency wrote to ENTSO-E with its views on generation adequacy assessments and scenarios for the Ten-Year Network Development Plan (TYNDP).

As regards the Generation Adequacy Assessment, the Agency asked ENTSO-E to ensure that the generation adequacy outlook in the TYNDP 2014 fully complies with the relevant provision of Regulation (EC) No 714/2009, namely that it is performed for a 15-year horizon. This is because the adequacy analysis carried out by ENTSO-E was only for the period up to 2020. In this respect, the Agency also noted that a longer-term horizon (exceeding 10 years) was consistently used by the Union for Co-ordination of Transmission of Electricity (UCTE) in order to improve the content of the former system adequacy forecast reports.

Concerning the Scenarios for the EU TYNDP, the Agency remarked that not all the scenarios to be used for the TYNDP 2014 are presented in the SOAF 2013. Further, the Agency noted that important items are missing from the SOAF, including a comprehensive description of the methodology followed for the development of the scenarios, as well as global parameters of the scenarios and their values in each scenario.

Finally, the Agency proposed a sequence of steps which the process of the TYNDP scenario development should follow.

#### PUBLISHED DOCUMENT

Letter of the Agency of 18 July 2013 to ENTSO-E on the generation adequacy assessments and scenarios for the Ten-Year Network Development Plan (TYNDP) http://www.acer.europa.eu/Official\_documents/Lists/Other%20documents/ Attachments/1/Letter%20Konstantin%20 Staschus\_ENTSOE\_SOAF\_130718.pdf

#### 1.1.3 INTER-TRANSMISSION SYSTEM OPERATOR COMPENSATION

#### Report on the Inter-Transmission System Operator Compensation mechanism in 2012

The Agency's Report to the Commission on the implementation of the Inter-TSO Compensation (ITC) mechanism in 2012 was published on 9 October 2013. The Agency noted that the implementation of the ITC mechanism in 2012 continued to be generally in line with the requirements set out in Regulation (EU) No 838/2010.

#### PUBLISHED DOCUMENT

 Report of the Agency of 9 October 2013on the implementation of the ITC mechanism in 2012 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Publication/ITC%20Monitoring%20 Report%202012.pdf

#### Recommendation on a new Inter-Transmission System Operator Compensation

On 25 March 2013, the Agency adopted its Recommendation on a new regulatory framework for the ITC.

According to this Recommendation, the proposed new regulatory framework, to be implemented by the end of 2015, should possess the following main features:

- The current Inter-TSO infrastructure compensation should be limited to the existing infrastructures. The corresponding ITC infrastructure fund should be phased out.
- Where appropriate, NRAs, under the Agency's coordination, should engage in ex-ante cross-border cost allocation agreements for new investments of EU relevance.
- Where relevant, an ex-post compensation mechanism should be implemented to compensate for the costs of loop flows and of losses induced by cross-border flows.

#### PUBLISHED DOCUMENT

 Recommendation of the Agency of 25 March 2013 on a new regulatory framework for the Inter-Transmission System Operator Compensation (ITC) http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2005-2013.pdf

### 1.2 Gas

#### 1.2.1 FRAMEWORK GUIDELINES AND NETWORK CODES

#### FRAMEWORK GUIDELINES

The Agency, at the request of the Commission, continued the work on the FG on Rules regarding Harmonised Transmission Tariff Structures with an extended scope. Additionally, the Agency followed up the work of CEER and published a guidance paper to ENTSOG on the development of proposed amendments to the NC CAM on the matter of incremental and new capacity.

### Rules regarding Harmonised Transmission Tariff Structures

On 29 June 2012, the Commission invited the Agency to develop, within six months, FG on Rules regarding Harmonised Transmission Tariff Structures. Following the first extension of the deadline, agreed with the Commission in December 2012, the process of FG development was supposed to end on 31 March 2013. On 15 March 2013, the Commission asked the Agency to work on an extended scope, covering cost allocation methodologies in detail, and set 30 November 2013 as the new deadline. The Agency delivered the FG on 29 November 2013. Based on these FG, the Commission launched the network code drafting process on 19 December 2013.

Overall, the Agency organised three consultations (two in 2012 and one in 2013) and six workshops (four workshops took place in 2013, including the Open House in February and the question and answer (Q&A) session in August 2013) with stakeholders.

The FG were not delivered according to the timeline laid out in the 2013 Work Programme, and were subject to two extensions, both agreed with the Commission. The 11-month delay was due to the Commission's request to include a more detailed approach on cost allocation methodologies.

#### PUBLISHED DOCUMENTS

- Main page on gas tariffs on the Agency's website, with links to all the consultations held http://www.acer.europa.eu/Gas/ Framework%20guidelines\_and\_network%20codes/Pages/Harmonisedtransmission-tariff-structures.aspx
- Framework Guidelines on Rules
   regarding Harmonised Transmission
   Tariff Structures and relating to the
   Agency decision of 29 November 2013
   http://www.acer.europa.eu/Offi cial\_documents/Acts\_of\_the\_Agency/
   Framework\_Guidelines/Frame work%20Guidelines/Framework%20
   Guidelines%20on%20Harmonised%20
   Gas%20Transmission%20Tariff%20
   Structures.pdf

http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Framework\_Guidelines/Framework%20Guidelines/ACER%20 Decision%2001-2013%20on%20 Framework%20Guidelines%20Gas%20 Tariffs.pdf

 Commission letters of 15 March 2013 (extension of scope), 10 June 2013 (confirmation of the new deadline with extended scope) and 19 December 2013 (launch of the network code process)

http://www.acer.europa.eu/Gas/ Framework%20guidelines\_and\_network%20codes/Documents/ FG\_TAR\_concerns\_DG%20ENER%20 2015032013.pdf

http://www.acer.europa.eu/Gas/ Framework%20guidelines\_and\_network%20codes/Documents/ FG\_TAR\_2nd\_Extension%20of%20 deadline\_signed%20pdf1.pdf

http://www.acer.europa.eu/Gas/ Framework%20guidelines\_and\_network%20codes/Documents/Invitation%20ENTSOG%20draft%20NC%20 TAR.pdf

#### NETWORK CODES

The Agency participates actively in the gas network code development process, by providing its reasoned opinion on the network codes submitted by ENTSOG, pursuant to Article 6(7) of Regulation (EC) No 715/2009, and, when it is satisfied that a network code is in line with the relevant FG, recommends its adoption to the Commission pursuant to Article 6(9) of Regulation (EC) No 715/2009. However, if ENTSOG resubmits a network code on which the Agency has issued a reasoned opinion indicating the need for amendments, but it is deemed not in line with the relevant FG, the Agency issues a 'qualified' recommendation for adoption of the network code, subject to modifications of its text.

Beyond its formal role, the Agency follows closely the entire development process, including the discussions between ENTSOG and stakeholders. Before the network codes are formally and officially submitted to the Agency for its opinion, the Agency also provides early feedback on the drafts, which enables ENTSOG to become familiar with the Agency's main concerns and to modify the network code accordingly before its submission to the Agency. Occasionally, and in order to support efficient drafting of a network code, the Agency engages in formal communication with ENTSOG to outline the areas requiring particular attention and action. Once a network code is submitted by ENTSOG, the Agency may invite stakeholders to present their views on the network code either at workshops organised by the Agency or on a bilateral basis.

Based on the Agency's Work Programme for 2013, the Agency adopted two reasoned opinions and two recommendations for the Network Codes on Gas Balancing and on Interoperability and Data Exchange Rules, respectively.

### Network Code on Gas Balancing of Transmission Systems

Based on the Agency's FG on Gas Balancing, ENTSOG finished the network code development process in 2012. ENTSOG officially submitted the Network Code on Gas Balancing (NC GB) to the Agency and the Commission on 26 October 2012. In the following three months, the Agency reviewed the NC GB, and it provided its reasoned opinion on 25 January 2013. The main points of non-compliance were in relation to renomination measures and neutrality principles.

ENTSOG resubmitted the NC GB on 21 February 2013. The Agency accepted the revisions proposed by ENTSOG and recommended the adoption of the NC GB to the Commission on 25 March 2013.

#### PUBLISHED DOCUMENTS

- Reasoned Opinion of 25 January 2013 on the Network Code on Gas Balancing http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2001-2013.pdf
- Recommendation of the Agency of 25 March 2013 on the Network Code on Gas Balancing http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2003-2013.pdf

#### Network Code on Interoperability and Data Exchange Rules

Interoperability and data exchange rules aim to improve operational, technical, communications and business interoperability of the energy markets.

ENTSOG finalised its Network Code on Interoperability and Data Exchange Rules (NC IODE) and submitted it to the Agency on 10 September 2013.

The Agency found the NC IODE well aligned with the FG, except for a few provisions, such as the ones on the default rules and dispute settlement for interconnection agreements, and on the scope of data exchange provisions. Furthermore, the Agency disagreed with the cost recovery principles. The Agency's reasoned opinion was issued on 21 November 2013 and proposed changes in this respect. ENTSOG resubmitted the NC IODE on 18 December 2013. Following that, the Agency recommended the adoption of the NC IODE to the Commission on 15 January 2014.

#### PUBLISHED DOCUMENTS

 Reasoned Opinion of 21 November 2013 on the Network Code on Interoperability and Data Exchange Rules http://www.acer.europa.eu/Offi-

cial\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2021-2013.pdf

 Recommendation of the Agency of 15 January 2014 on the Network Code on Interoperability and Data Exchange http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2001-2014.pdf

#### Network Code on Capacity Allocation Mechanisms

The Agency published on 2 December 2013 its Guidance to ENTSOG on the development of amendment proposals to the Network Code on Capacity Allocation Mechanisms (NC CAM) on the matter of incremental and new capacity, taking into account the interactions between tariffs (under the relevant FG process) and incremental capacity.

The guidance contains principles on when and how incremental and new capacity shall be offered and allocated to network users, as well as incorporating requirements for information provision and coordination between TSOs and NRAs.

Based on this guidance, ENTSOG is expected to propose amendments to the NC CAM by the end of 2014, which will be subsequently assessed, consulted on with stakeholders and evaluated by the Agency based on Article 7(2) of Regulation (EC) No 715/2009. These amendments shall become Union law once adopted by the Commission.

This work was not included in the 2013 Work Programme, but was undertaken by the Agency at the request of the Commission. The work had to follow the same timelines as the work on Harmonised Transmission Tariff Structures.

#### PUBLISHED DOCUMENTS

Guidance to ENTSOG on the development of amendment proposals to the Network Code on Capacity Allocation Mechanisms on the matter of incremental and new capacity
 http://www.acer.europa.eu/Gas/
 Framework%20guidelines\_and\_network%20codes/Documents/ACER%20
 Guidance%20on%20NC%20CAM%20
 Amendments%20%28final%29.pdf

#### 1.2.2 NETWORK DEVELOPMENT PLANNING

#### Opinion on ENTSOG's TYNDP for 2013–2022

On 13 September 2013, the Agency published its opinion on ENTSOG's TYNDP for 2013-2022. The Agency came to the view that the TYNDP 2013–2022 meets the objectives of Regulation (EC) No 713/2009 and Regulation (EC) No 715/2009 in terms of contributing to nondiscrimination, effective competition and the efficient and secure functioning of the internal natural gas market, by using reliable modelling of physical gas systems to help identify investment gaps. At the same time, the Agency invited ENTSOG to expand the scope of the TYNDP assessments and the tools used for this purpose, in order to allow a better understanding of non-physical barriers and investment gaps at the EU and regional levels. The Agency acknowledged the need for accurate, complete and up-to-date information for the preparation of the TYNDP and to ensure its relevance and trustworthiness. The Agency appreciated the introduction by ENTSOG of an online project data collection system, in the context of a well-organised, inclusive stakeholder consultation process, and noted that the upgrading of the existing transparency platform by ENTSOG could further contribute to the reliability of the TYNDP process. To ensure that the scope of the TYNDP meets its role as a policy instrument, the Agency noted that, in the preparation of the TYNDP, physical system-related data (for example capacity) should be complemented by data regarding various aspects of the commercial use of the system (for example actual, flow-based capacity utilisation rates). At the same time, the Agency noted that ENTSOG's Supply Adequacy Outlook does not identify a lack of supply on an aggregated European level, considering the gas demand curve used by ENTSOG. Consequently, the Agency invited ENTSOG to provide clarifications regarding the expected net benefits of constructing new and expanding existing infrastructure, given the gas supply and demand balance provided in the Supply Adequacy Outlook. The Agency appreciated ENTSOG's awareness of challenges facing the then-proposed PCIs and of ENTSOG's obligation to develop an energy system-wide cost-benefit analysis (CBA) methodology.

### 1.3 Cross-sector issues

#### 1.3.1 MONITORING

#### MONITORING THE INTERNAL MARKET

Article 11 of Regulation (EC) No 713/2009 tasks the Agency with the monitoring of the internal market for electricity and natural gas, and, in particular, of retail prices of electricity and natural gas, access to networks (including access to electricity produced from renewable energy sources) and compliance with consumer rights as laid down in the Third Energy Package. This activity has to be carried out in close cooperation with the Commission, NRAs and other relevant organisations, and without prejudice to the competences of competition authorities.

The objective of the Agency's market monitoring activities is to assess how energy markets work and how they can perform more efficiently, thus making energy more affordable in the interest of European energy consumers. The Agency presents its results annually in its Market Monitoring Report.

In 2013, the Agency – in cooperation with the CEER – focused its monitoring on the areas specified in the legislation; the presence of potential barriers to completing the Internal Energy Market was also investigated.

For this purpose, the Agency used a number of monitoring indicators and relied on a variety of data sources. For retail markets and consumer issues, the Agency benefited from sources such as Eurostat, previous studies by the Commission, online retail price comparison tools, CEER's National Indicators database and individual NRA contributions as needed. For wholesale market integration, monitoring data were collected through the Energy Markets Observation System (EMOS), Platts, the Electricity and Gas Regional Initiatives, Eurostat, the International Energy Agency (IEA)/Organisation for Economic Co-operation and Development (OECD), ENTSO-E and ENTSOG, and the CEER database on National Indicators.

On 28 November 2013, the second joint ACER–CEER IEM Market Monitoring Report, covering developments in 2012, was presented in Brussels and made available on the Agency's website. The report showed a continuing internal market development and improvements in line with the Union's energy objectives. In particular, in electricity wholesale markets, market coupling was shown to have facilitated

price convergence, and intra-day markets have made it easier for renewables to become a successful market player. However, the growing phenomenon of 'unscheduled flows' in parts of Europe constituted a barrier to the further integration of the internal market, arguably giving rise to wholesale price divergence and reduced market efficiency. In gas, although price correlation between European hubs remained high, price differentials in parts of Europe were also significant, leading to substantial welfare losses. With a few exceptions in north-west Europe, the liquidity of gas hubs was still unsatisfactory, while congestion remained a significant feature at a number of interconnection points and, in some cases, contractual congestion is not reflected in physical congestion.

Barriers to entry persisted in many national retail markets, thus hampering retail competition and consumer choice. Moreover, despite the economic downturn, consumer prices for electricity and gas increased in the majority of Member States. These prices differed remarkably across national markets, with no sign of convergence. Finally, regulated prices remained a prominent feature of European retail energy markets, and little progress towards removing them was recorded in 2012. Imperfect integration and retail market fragmentation throughout the EU led to significant social welfare losses for European energy consumers, amounting to several billion euros in 2012 (including the cost of any required investment in new transmission or transportation infrastructure). The report's findings therefore highlighted the need for a renewed effort towards the removal of barriers to market efficiency.

#### PUBLISHED DOCUMENT

 2nd Annual Report on the Results of Monitoring Market Monitoring Report on the Internal Energy Market Monitoring the Internal Electricity and Natural Gas Markets in 2012 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Publication/ACER%20Market%20 Monitoring%20Report%202013.pdf

# Opinion on Capacity Markets upon request from the European Parliament and a report pursuant to Article 11 of Regulation (EC) No 713/2009 on capacity remuneration mechanisms and the internal market for electricity

The Third Energy Package has set rules for the integration of national markets into a single internal market for electricity and gas. This should ensure, inter alia, an efficient use of existing generation capacity, demand-side resources and cross-border transmission infrastructure.

At the same time there is a growing concern in several EU Member States that electricity markets, with increasing shares of (intermittent) renewable electricity generation, will not be able to deliver sufficient capacity to meet electricity demand at all times in the future. The political sensitivity to blackouts, as well as practical and theoretical uncertainties about if and when investors will build new generation capacity, has compelled a number of Member States to intervene by introducing capacity markets or capacity remuneration mechanisms (CRMs) in order to ensure that a sufficient amount of capacity will be available.

A CRM aims to provide market participants with a more effective stimulus than what is delivered by 'energy-only' markets: it provides investors with a more certain and stable stream of revenues, for example in the form of capacity remuneration. However, to the extent that these revenues are also higher than they would be in an energy-only market, CRMs may impose additional costs on energy consumers.

Many national electricity wholesale markets are highly interconnected, and adjacent electricity systems in regional(ised) electricity markets interact physically and economically. Therefore, CRMs may potentially distort cross-border trading or even act as a barrier to trade if they are designed without taking into account their cross-border impact or are implemented at national level without any coordination with neighbouring jurisdictions.

In view of these developments, the Agency, at the request of the European Parliament's ITRE Committee, provided its opinion on Capacity Markets on 15 February 2013. Moreover, the Agency looked at the impact of different CRMs on the functioning of the internal market for electricity and issued its findings in a report, pursuant to Article 11 of Regulation (EC) No 713/2009, on 30 July 2013.

In its opinion and report, the Agency included the following key recommendations:

- generation adequacy criteria and security of supply levels should be harmonised where possible;
- there should be a common (at least regional) and coordinated approach for thoroughly assessing security of supply;
- in national CRMs, greater efficiency could be achieved and the distortion of the IEM minimised by allowing participation – to the extent possible – of adequacy and system flexibility resources provided by generators and load in other jurisdictions;
- where CRMs are introduced at a national level, they should be compatible with the internal energy market and their design should aim at the most effective and efficient solutions and avoid distorting the functioning of the internal energy market.

#### PUBLISHED DOCUMENT

- Opinion of the Agency of 15 February 2013 on Capacity Markets http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2005-2013.pdf
- Report of the Agency of 30 July 2013 on the Capacity Remuneration Mechanisms and the Internal Market for Electricity http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Publication/CRMs%20and%20the%20 IEM%20Report%20130730.pdf

# Reports on ENTSO-E's and ENTSOG's activities pursuant to Article 9(1) of Regulation (EC) No 714/2009 and Article 9(1) of Regulation (EC) No 715/2009

By letter of 10 September 2013, the Agency provided to the Commission its summary report, covering the period from 3 March 2011 until 31 December 2012, on the monitoring of the execution of the tasks assigned to ENTSO-E and ENTSOG in Article 8(1), (2) and (3) of Regulation (EC) No 714/2009 and in Regulation (EC) No 715/2009, as required by Article 9(1) of the same regulations.

The report listed the relevant activities of ENTSO-E and ENTSOG, and the Agency's opinions and recommendations that had already been issued after an earlier individual assessment of each activity or were still pending.

#### PUBLISHED DOCUMENTS

- Report of the Agency of 10 September 2013 on the monitoring of ENTSO-E's and ENTSOG's tasks under Article 8(1), (2) and (3) of Regulation (EC) No 714/2009 and Regulation (EC) No 715/2009 during the period from 3 March 2011 until 31 December 2012
- Reporting on ENTSO-E tasks: http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Publication/Reporting%20on%20 ENTSO-E%20tasks.pdf
- Reporting on ENTSOG tasks: http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Publication/Reporting%20on%20 ENTSOG%20tasks.pdf
- Letter to Philip Lowe: http://www.acer.europa.eu/Official\_ documents/Publications/Documents/ Letter%20Philip%20Lowe\_Reporting%20on%20ENTSOs%20tasks.pdf

#### 1.3.2 REGIONAL INITIATIVES

Since its creation in March 2011, the Agency has enhanced its role of coordinating and promoting a new vision for the Regional Initiatives (RIs), based on the four following principles:

- a more project-oriented approach to help focus the limited resources of stakeholders on a few specific and common projects, deemed to be most important for the completion of the IEM;
- a more pan-European dimension to ensure the involvement of all Member States and the allocation of resources to achieve the common overarching objective of completing the IEM by 2014;
- enhanced stakeholder involvement and engagement to maintain the strong momentum and confidence throughout the implementation phase; and
- a more adequate governance structure to improve the decision-making process.

The third edition of the ACER Regional Initiatives Status Review Report, covering 2013, was published in February 2014. The report covers both the electricity and gas sectors, shows the main achievements in regional work during 2013 and includes recommendations for future work.

In addition, to improve the visibility of the work undertaken and to maintain the commitment of all parties, the Agency has put significant effort into timely reporting of progress, difficulties and challenges in the implementation process, through:

- the publication of detailed quarterly reports prepared in close cooperation with NRAs for both gas and electricity;
- dedicated presentations at the Florence and Madrid European Regulatory Fora; and
- specific meetings with stakeholders in electricity (through the Agency Electricity Stakeholders Advisory Group (AESAG)) and in gas (on the early implementation of the NC CAM through the EU stakeholders group).

During 2013, this project-oriented approach helped the Agency and all concerned stakeholders to reach milestones defined in the Cross-Regional Roadmaps for electricity and for gas.

All reports were delivered on time as planned in the work programme. A two-month delay of the yearly Status Review Report was due to late contributions from regulators working on the electricity chapter of the report.

#### Published documents

- Regional Initiatives Status Review Report 2013 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Publication/ACER%20Regional%20 Initiatives%20Status%20Review%20 Report%202013.pdf
- ERI Quarterly Reports http://www.acer.europa.eu/Electricity/Regional\_%20Intiatives/Pages/ Reports.aspx
- CAM Roadmap (updated version October 2013) http://www.acer.europa.eu/Gas/Regional\_%20Intiatives/CAM\_roadmap/ Documents/ACER-ENTSOG\_CAM\_ Roadmap\_Update\_Oct-13.pdf
- GRI Quarterly Reports
   http://www.acer.europa.eu/Gas/
   Regional\_%20Intiatives/Pages/
   Reports.aspx

#### The electricity regional initiative

The Target Model developed through the Electricity Regional Initiative (ERI) has gained further credibility and strength through its transposition into the FG on Capacity Allocation and Congestion Management for electricity, adopted by the Agency in July 2011.

In line with the new vision for RIs promoted by the Agency when taking this process over, the Target Model for electricity has later been transposed into four Cross-Regional Roadmaps applicable all across Europe, each of them devoted to one particular aspect of the common vision. Through the Agency's Quarterly Reports and the Regional Initiatives Annual Status Review Report, the Agency monitors the progress achieved in these Cross-Regional Roadmaps.

Through the ERI and ACER Electricity Stakeholder Advisory Group framework, the Agency ensures further coordination. The FG on Electricity Balancing was adopted in September 2012, triggering in 2013 the selection of pilot projects for implementing the defined vision.

#### The gas regional initiative

During 2013, the Agency continued to promote the early implementation of the NC CAM through the Capacity Allocation Mechanisms (CAM) Roadmap, developed in cooperation with ENTSOG and published on 1 March 2013. This roadmap is meant to take stock of progress in all ongoing pilot projects for the early implementation of the NC CAM, before it becomes binding on 1 November 2015, detecting issues in implementing the NC CAM provisions at an early stage and sharing the solutions identified by the different projects.

The CAM Roadmap was jointly presented by the Agency and ENTSOG at the 23rd meeting of the European Regulatory Forum (Madrid Forum) in April 2013 and was updated in October 2013 for the 24th meeting of the Madrid Forum. The CAM Roadmap was welcomed by stakeholders as a tool to foster transparency. The Agency and ENTSOG met stakeholders twice in the course of 2013. An EU stakeholders group was specifically set up as part of this process.

In addition, the Agency continued to support other projects and activities carried out at a regional level in the three gas regions. The Agency also kept track of developments in the Gas Regional Initiative (GRI) on a quarterly basis, through the online GRI Quarterly Reports published on its website.

#### 1.3.3 TEN-E REGULATION

## OPINIONS ON GAS AND ELECTRICITY LISTS OF PROJECTS OF COMMON INTEREST

On 18 July 2013, the Agency adopted two opinions on the Draft regional lists of proposed gas and electricity projects of common interest in 2013. The lists were submitted to the Agency together with views of Member States concerning proposed PCIs and minutes of the meeting of the decision-making body containing opinions, which Member States may present to the Regional Groups. The assessments and evaluations presented by NRAs to the groups, following a 'checklist template' prepared by the Agency, contributed to the opinions.

The Agency acknowledged the merits of establishing an anticipatory approach (including ad-hoc working groups) to the selection process in terms of reference and roadmaps. This approach allowed the draft regional lists of proposed PCIs to be available soon after the adoption of Regulation (EU) No 347/2013. In its opinions, the Agency remarked that the experience of the ad-hoc working group processes (which included, for instance, common timelines) should be taken into proper consideration when defining the rules of procedures of the Regional Groups and the deadlines for application and provision of data by project promoters for future selection rounds. In that respect, the Agency considered that the Regional Groups should aim at jointly defining common rules of procedure and common timelines (at sectorial level). The Agency called on the Commission to play a key role in ensuring common approaches and cross-regional consistency between the Regional Groups.

In its opinions, the Agency also noted:

- the key role of the TYNDP and of a proper database to ensure an efficient PCI selection process;
- the importance of a consistent 'clustering' approach for complementary projects and a specific treatment ('grouping') for competing projects across Europe;
- the timely development of a sound CBA methodology, monetising costs and benefits (to the maximum possible extent) and valuing and discounting externalities consistently;
- the need for a proper definition of 'sufficiently mature' projects.

Overall, the Agency noted that the process and results (the draft regional lists) of the first PCI selection round were as good as they could have been under the specific circumstances. The Agency stated its view that, on the basis of NRAs' generally positive assessment and evaluation of projects that had applied for PCI status, the draft regional lists of gas and electricity transmission PCIs merited adoption as the 2013 Union list of PCIs.

#### PUBLISHED DOCUMENTS

- Agency's opinion on the draft regional lists of proposed electricity projects of common interest 2013 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2016-2013.pdf
- Agency's opinion on the draft regional lists of proposed gas projects of common interest 2013 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2015-2013.pdf

#### PREPARATION OF THE OPINIONS ON GAS AND ELECTRICITY COST–BENEFIT ANALYSIS METHODOLOGIES

Throughout 2013, the Agency carried out preparatory activities for its opinions on CBA methodologies, which were submitted by ENTSO-E and ENTSOG on 15 November 2013.

In the electricity sector, the Agency published, on 30 January 2013, its 'Agency position on the ENTSO-E "Guideline to Cost Benefit Analysis of Grid Development Projects'". The main messages focused on:

- quality and consistency of data input;
- concrete proposals for future necessary updates of CBA;
- consistent clustering approach throughout Europe, with details on the importance of each investment item;
- clear, transparent, quantified and monetised criteria;
- guidance for a common discounting method;
- communication of CBA results as citizens' guarantee of value for money;
- equal treatment of transmission system operators' and third parties' projects;
- provision of quantitative inputs for crossborder cost allocation decisions.

#### PUBLISHED DOCUMENT

 Agency's position on the ENTSO-E Guideline to Cost Benefit Analysis of Grid Development Projects http://www.acer.europa.eu/Official\_documents/Position\_Papers/Position%20papers/ACER%20Position%20 ENTSO-E%20CBA.pdf

#### RECOMMENDATION ON GAS AND ELECTRICITY CROSS BORDER COST ALLOCATION REQUESTS

On 25 September 2013, the Agency adopted a Recommendation regarding the Cross-Border Cost Allocation Requests Submitted in the Framework of the First Union List of Electricity and Gas Projects of Common Interest.

The recommendation aimed to contribute towards a consistent approach among NRAs, the submission of complete requests for crossborder cost allocation (CBCA), the streamlining of the NRAs' decision-making process and the minimisation of delays.

The recommendation identified the information to be submitted by project promoters about the project status and the projectspecific CBA. It also provided a template for data submission.

The recommendation also provides guidance on treatment of CBCA requests by NRAs, including on the evaluation of project maturity, the compensation to be expected by the project promoter(s), the contribution by other parties and the extent of such contributions.

#### PUBLISHED DOCUMENT

 Agency's recommendation on Cross-Border Cost Allocation Requests Submitted in the Framework of the First Union List of Electricity and Gas Projects of Common Interest http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Recommendations/ACER%20Recommendation%2007-2013.pdf

# 1.3.4 ADVICE TO THE COMMISSION ON THE CERTIFICATION OF TRANSMISSION SYSTEM OPERATORS

In 2013, the Agency did not receive any request for opinion on the certification of transmission system operators pursuant to Article 3(1) of Regulation (EC) No 715/2009. There were also no requests submitted to the Agency for views on certification in relation to third countries pursuant to Article 11(6) of Directive 2009/73/EC.

# 1.3.5 OTHER WORK RELATED TO THE ACTIVITIES OF ENTSO-E AND ENTSOG

# WORK RELATED TO THE ACTIVITIES OF ENTSO-E

#### Opinion on ENTSO-E Draft Annual Work Programme 2012 through 2013

On 28 January 2013, the Agency adopted its Opinion on ENTSO-E's Draft Annual Work Programme 2012 through 2013.

In general, the Agency considered ENTSO-E's work programme to be formally in line with the requirements of Article 8(5) of Regulation (EC) No 714/2009, as well as with the objectives of Article 6(3)(b) of Regulation (EC) No 713/2009 and Article 9(2) of Regulation (EC) No 714/2009. It acknowledged the work programme's focus on high-priority issues, such as the network codes and the TYNDP, but stressed also the need to provide appropriate information on all the deliverables defined in Article 8(5) of Regulation (EC) No 714/2009, as well as to include more recent developments.

In addition, the Agency made comments and proposals on specific activities of ENTSO-E.

#### PUBLISHED DOCUMENT

 Reasoned Opinion of the Agency of 28 January on the ENTSO-E's Draft Annual Work Programme 2012 through 2013 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2002-2013.pdf

## Opinion on the suitability of long-run average incremental costs

On 25 March 2013, the Agency adopted its Opinion on the Suitability of Long-Run Average Incremental Costs (LRAIC) for the Assessment of Inter-Transmission System Operator Compensation (ITC) for Infrastructure.

Among other considerations, the Agency noted that the LRAIC approach is not an established cost assessment methodology in the electricity sector. It is rarely applied in EU Member States for calculation of electricity transmission network tariffs.

The Agency concluded that the LRAIC methodology is of only limited suitability in the context of the current ITC mechanism and that a new regulatory framework should be developed for ITC.

#### PUBLISHED DOCUMENT

 Reasoned Opinion of the Agency of 25 March on the Suitability of Long-Run Average Incremental Costs for the Assessment of Inter-Transmission System Operator Compensation (ITC) for Infrastructure http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2007-2013.pdf

### Opinion on ENTSO-E Winter Outlook Report 2012/13 and Summer Review 2012

On 25 March 2013 the Agency adopted its Opinion on ENTSO-E's Winter Outlook Report 2012/13 and Summer Review 2012.

The Agency positively acknowledged some improvements in the Winter Outlook Report, including the regional adequacy analysis of simultaneous importing countries and the downward adequacy analysis, but also highlighted a few points to improve in both the Winter Outlook and Summer Review reports.

#### PUBLISHED DOCUMENT

 Opinion of the Agency of 25 March on ENTSO-E's Winter Outlook Report 2012/13 and Summer Review 2012 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2008-2013.pdf

## Opinion on ENTSO-E Research and Development Plan

On 28 May 2013, the Agency adopted its Opinion on ENTSO-E's Research and Development Roadmap 2013-2022 and Implementation Plan 2014–2016 of the Roadmap 2013–2022 ('R&D Plan').

The Agency positively noted that ENTSO-E's overall R&D Plan integrates all aspects of the spectrum of the R&D process cycle and covers a wide range of technical fields.

Further, the Agency provided specific remarks, in particular regarding the involvement of research parties and of stakeholders in the R&D Plan, the methodology for the development of the R&D Plan, the R&D resources, the budget and financing strategies for the R&D Plan, the monitoring and evaluation (M&E) of R&D fulfilment, the key performance indicators (KPIs) of the R&D Plan, the dissemination of R&D results and the functional objectives of the R&D Roadmap 2013–2022 and R&D Implementation Plan 2014–2016.

#### PUBLISHED DOCUMENT

 Opinion of the Agency of 28 May on ENTSO-E's Research and Development Roadmap 2013–2022 and Implementation Plan 2014–2016 of the Roadmap 2013–2022 http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2011-2013.pdf

#### Opinion on ENTSO-E Annual Report 2012

On 1 August 2013, the Agency adopted its Opinion No 17/2013 on ENTSO-E's Annual Report 2012 'Europe's Low-Carbon Challenge and the Electricity Network'.

The Agency found that the ENTSO-E Annual Report 2012 took on an increasingly important theme of EU energy policy and illustrated very well how EU climate change and carbon reduction objectives concern transmission systems in a multitude of aspects and how relevant the various activities of TSOs are for those objectives. It acknowledged that the Annual Report struck a good balance between presenting essential information and offering a detailed account of activities and that it included future developments and forwardlooking considerations.

On the other hand, the Agency also listed aspects which, in its view, could have been reflected more appropriately or should be taken into account in future reports.

#### PUBLISHED DOCUMENT

 Opinion of the Agency of 1 August on the ENTSO-E's Annual Report 2012 'Europe's Low-Carbon Challenge and the Electricity Network' http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2017-2013.pdf

#### Opinion on ENTSO-E's Summer Outlook Report 2013 and Winter Review 2012/2013

On 29 November 2013, the Agency adopted its Opinion on ENTSO-E's Summer Outlook Report 2013 and Winter Review 2012/2013.

The Agency positively noted several improvements to ENTSO-E's Outlook and Review report, as well as the timely publication of the Summer Outlook Report 2013 on 30 May 2013 and the draft plan by ENTSO-E to publish short-term adequacy reports as proposed by the draft Network Code on Operational Planning and Scheduling, that is by 21 May 2014 for the SOR 2014.

Further, the Agency made proposals to improve the Winter Outlook and Summer Review reports on several issues, which had already been mentioned in the Agency's Opinion on ENTSO-E's Winter Outlook Report 2012/13 and Summer Review 2012.

#### PUBLISHED DOCUMENT

 Opinion of the Agency of 29 November on the ENTSO-E's Summer Outlook Report 2013 and Winter Review 2012/2013

http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2022-2013.pdf

#### Opinion on draft ENTSO-E Work Programme Autumn 2013 through December 2014

On 18 December 2013, the Agency adopted its Opinion on the Draft ENTSO-E Work Programme Autumn 2013 through December 2014.

The Agency considered the ENTSO-E Work Programme for 2014 to be, in principle, in line with the requirements of Regulation (EC) No 713/2009 and Regulation (EC) No 714/2009. Overall, it regarded the ENTSO-E work programme as striking a fair balance between a concise account and detailed information.

In some areas, however, the Agency believed that additional clarification would be useful to better illustrate the scope of activities. As a consequence, it made a number of recommendations related to the presentation and content of ENTSO-E's planned activities.

#### PUBLISHED DOCUMENT

Opinion of the Agency of 18
 December on the Draft ENTSO-E Work
 Programme Autumn 2013 through
 December 2014
 http://www.acer.europa.eu/Offi cial\_documents/Acts\_of\_the\_Agency/
 Opinions/Opinions/ACER%20Opin ion%2025-2013.pdf

#### Opinion on ENTSO-E Manual of Procedures for the ENTSO-E Central Information Transparency Platform

On 19 December 2013, the Agency adopted its Opinion on ENTSO-E's draft Manual of Procedures for the ENTSO-E Central Information Transparency Platform, pursuant to Article 5 of Regulation (EU) No 543/2013.

The Agency acknowledged that the draft Manual of Procedures contributed to the objectives of Regulation (EU) No 543/2013 and that in principle it addressed appropriately the criteria of Article 5 of this regulation.

The Agency identified several aspects still needing to be taken into account by ENTSO-E when finalising the Manual of Procedures. In particular, it pointed out that the Central Information Transparency Platform will publish information that is also relevant for REMIT, and that, in this context, inside information as outlined in the third edition of the ACER Guidance on the application of REMIT should be considered.

Since some information was to be added to the draft Manual of Procedures after the design of the web form had been completed, the Agency stressed that it expected to be updated on this completion and reserved the right to re-assess the Manual of Procedures.

#### PUBLISHED DOCUMENT

 Opinion of the Agency of 19 December 2013 on the ENTSO-E's draft Manual of Procedures for the ENTSO-E Central Information Transparency Platform http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2026-2013.pdf

# Preparation of the opinion on transmission charges paid by producers

In June 2013, the Agency launched the monitoring of the transmission charges paid by producers in each Member State, through a questionnaire submitted to NRAs.

This is a regular monitoring activity carried out by the Agency pursuant to Annex Part B, point (4), of Commission Regulation (EU) No 838/2010. However, in 2013 it was extended in view of the forthcoming activities of the Agency. In fact, at the same time, the Agency started preparing its Opinion on the appropriate range or ranges of transmission charges paid by producers for the period after 1 January 2015, pursuant to Annex Part B, point (5), of Commission Regulation (EU) No 838/2010.

With the consent of the Commission, the adoption of this opinion was postponed to April 2014.

### WORK RELATED TO THE ACTIVITIES OF ENTSOG

Throughout 2013, the Agency also continued its work related to the activities of ENTSOG. More specifically, several key opinions were adopted by the Agency:

### Opinion on ENTSOG's Annual Winter Supply Outlook for the season of 2012/2013

On 15 February 2013, the Agency adopted its Opinion on ENTSOG's annual Winter Supply Outlook for the season 2012/2013. The Agency appreciated ENTSOG's consideration of additional "High Daily Demand" (two-week period and disruption case) defined by Member States through the Gas Coordination Group. The Agency found it appropriate that, for the assessment of the disruption case conditions, the modelling of a Russia/Ukraine disruption during the two-week "High Daily Demand" period (with 5 % annual probability) was also provided, along with the adoption of an enlarged geographical scope of the analysis, which now covers the EU-27 Member States and key neighbouring countries. The Agency invited ENTSOG to incorporate supply-side analyses directly in its outlook, to strive for a better balance between system status and capability analyses, on the one hand, and patterns of supply, on the other, and to start providing intra-seasonal comparisons and supply trend analyses.

### PUBLISHED DOCUMENT

- Opinion of the Agency of 12 February 2013 on ENTSOG's annual winter supply outlook for the season of 2012/2013 http://www.acer.europa.eu/Offi
  - cial\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2003-2013.pdf

### **Opinion on ENTSOG's 2011 Annual Report**

On 15 February 2013, the Agency adopted its opinion on ENTSOG's 2011 Annual Report. In the opinion, the Agency recommended that ENTSOG consider publishing its annual reports earlier, preferably during the first half of the year after the reporting period. The Agency appreciated ENTSOG's commitment and incessant attention to improving transparency, involving stakeholders and taking their views into account, expanding ENTSOG's resource base and striving to assure complete coverage of all work areas and deliverables expected from ENTSOG in the framework of the Third Energy Package. Nevertheless, the Agency noted that the report does not contain reference to work under all tasks deriving from Article 8(3) of Regulation (EC) No 715/2009, and encouraged ENTSOG to provide in future reports a complete review of all required work areas, independently of the character of the work done.

### PUBLISHED DOCUMENT

 Opinion of the Agency of 12 February 2013 on ENTSOG's 2011 Annual Report http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2004-2013.pdf

# Opinion on ENTSOG's Summer Supply Outlook for 2013

On 27 June 2013, the Agency adopted its opinion on ENTSOG's Summer Supply Outlook for 2013. The Agency appreciated the publication of the outlook ahead of the season and earlier than for previous outlooks, a practice which allows timely action by stakeholders in cases where the outlook identifies possible negative impacts of specific events on the gas infrastructure operations or the gas supply. It also appreciated ENTSOG's taking into account the Agency's earlier recommendations regarding the need to pay greater attention to the short-term supply and transmission trends based on historic gas flow data and comparative analysis of past outlooks. The Agency welcomed ENTSOG's Summer Review 2012, a document developed on a voluntary basis and released as part of the outlook, which provides evidence on the last four summers' gas demand seasons, including the development of demand for gas for different uses of gas.

### PUBLISHED DOCUMENT

 Opinion of the Agency of 27 June 2013 on ENTSOG's Summer Supply Outlook for 2013 http://www.acer.europa.eu/Offi-

cial\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2013-2013.pdf

### Opinion on ENTSOG's 2012 Annual Report

Also on 27 June 2013, the Agency adopted its opinion on ENTSOG's 2012 Annual Report. The Agency noted that 2012 was the first year during which ENTSOG started working at full power and delivering the products it was committed to. The Agency noted that the report addresses the cooperation with ENTSO-E and reports on it in terms of creating gas demand scenarios, assessing the interactions between renewable energy sources and gas based power generation, and any inter-system coordination and cooperation activities that may be in place. The Agency commended the cooperative effort with ENTSO-E in view of aligning the two networks' targets for energy security, carbon emissions and renewable energy sources in the context of tasks in the areas of markets, system development and system operation, and recommended that the networks continue to cooperate. The Agency appreciated the inclusion in the Report of information regarding work on tasks deriving from Regulation (EU) No 347/2013 of 17 April 2013, particularly work related to the development of a methodology for a harmonised CBA at Union-wide level for all PCIs, and ENTSOG's performance of these tasks in coordination with ENTSO-E and with work for the development of the TYNDP.

### PUBLISHED DOCUMENT

 Opinion of the Agency of 27 June 2013 on ENTSOG's 2012 Annual Report http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2014-2013.pdf

### Opinion on the harmonised format for the publication of technical information necessary for natural gas network users by TSOs and by ENTSOG

On 11 October 2013, the Agency adopted its opinion on the harmonised format for the publication of technical information necessary for natural gas network users by TSOs and by ENTSOG. The Agency noted that the availability of data in ENTSOG's Transparency Platform as of 1 October 2013 is a joint effort and a shared responsibility between ENTSOG, which has to establish the platform and have it operational by that deadline, and the transmission system operators, which are responsible for the provision of data in the form and with the content established by the guidelines in Annex I, Chapter 3, of Regulation (EC) No 715/2009. NRAs have to ensure that the respective transmission system operators comply with those guidelines. In terms of requirements for the users to have access to the Transparency Platform, the Agency noted that, according to the information provided by ENTSOG, no registration will be necessary for manual access to data and no additional programmes or licences will need to be purchased by the user. The Agency welcomed the initiative for a standardised publication of data, since it makes network users' access to the relevant data easier and helps NRAs identify the missing data and determine the cause of any lack of information. The Agency encouraged all transmission system operators to adopt this form of standard publication of data on their individual websites, in addition to making it available on ENTSOG's Transparency Platform, and to ensure that the information can be downloaded or exported to a format that allows for quantitative analyses.

### PUBLISHED DOCUMENT

 Opinion of the Agency of 9 October 2013 on a harmonised format for the publication of technical information necessary for natural gas network users by TSOs and by ENTSOG http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2020-2013.pdf

### Opinion on ENTSOG's 2014 Annual Work Programme

On 2 December 013, the Agency adopted its opinion on ENTSOG's 2014 Annual Work Programme. The Agency recognised the potential of the Work Programme 2014 to contribute to the achievement of a sufficient level of cross-border interconnections open to third-party access, as well as ENTSOG working more closely with ENTSO-E. Coordination between the gas and electricity sides is becoming vitally important for infrastructure. The Agency welcomed ENTSOG's initiatives on network code implementation and coordination with non-EU countries, in particular work on Common Network Operation Tools, on implementation of Data Exchange rules and on the project to develop recommendations related to the coordination of technical cooperation between EU and third-country TSOs. The Agency noted ENTSOG's plans for the monitoring of the implementation of network codes and the guidelines adopted by the Commission in line with Article 8(6) of Regulation (EC) No 715/2009. The Agency emphasised the importance of assessing the effects of the implementation of network codes and guidelines on the harmonisation of applicable rules and the facilitation of market integration. The Agency noted that it expects ENTSOG to report its findings to the Agency and to include the results of the analysis in its next annual report.

### PUBLISHED DOCUMENT

 Opinion of the Agency of 29 November 2013 on ENTSOG's 2014 Annual Work Programme http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Opinions/Opinions/ACER%20Opinion%2023-2013.pdf Opinion on cost-benefit analysis methodology under Regulation (EU) No 347/2013 and the Winter Supply Outlook for the season of 2013–2014

On 15 November 2013, ENTSOG submitted to the Agency its draft cost-benefit analysis methodology under Regulation (EU) No 347/2013. The Winter Supply Outlook for the season of 2013-2014 was submitted on 28 November 2013. Therefore, towards the end of the year, the Agency initiated work on its opinions related to these documents, which were scheduled for publication in early 2014, in line with the legal deadlines for their preparation and adoption.

### 1.3.6 ACTIVITIES WHICH ARE SUBJECT TO SPECIFIC CONDITIONS

### ADVICE TO THE COMMISSION ON THE CERTIFICATION OF TRANSMISSION SYSTEM OPERATORS

In 2013, the Agency did not receive any request for an opinion on the certification of transmission system operators pursuant to Article 3(1) of Regulation (EC) No 715/2009. There were also no requests submitted to the Agency for views on certification in relation to third countries pursuant to Article 11(6) of Directive 2009/73/EC.

### DECISIONS ON TERMS AND CONDITIONS AND OPERATIONAL SECURITY OF CROSS-BORDER INTERCONNECTORS

In 2013, the Agency did not receive any request for decisions on terms and conditions and operational security of cross-border interconnectors, pursuant to Article 8 of Regulation (EC) No 713/2009.

### DECISIONS ON SPECIFIC CASES RELATED TO TERMS AND CONDITIONS FOR ACCESS TO CROSS-BORDER INTERCONNECTIONS AND EXEMPTIONS

In 2013, the Agency did not receive any request for decisions on specific cases related to terms and conditions for access to cross-border interconnections and exemptions, pursuant to Article 9(1) of Regulation (EC) No 713/2009.

### OPINIONS AND RECOMMENDATIONS IN THE AREAS OF ITS COMPETENCE, TO MEMBER STATES, NRAS, THE EUROPEAN PARLIAMENT, THE COUNCIL AND THE EUROPEAN COMMISSION

Following the request from the ITRE Committee of the European Parliament received on 14 November 2012, the Agency delivered its Opinion on Capacity Markets (Electricity) on 15 February 2013, pursuant to Article 5 of Regulation (EC) No 713/2009 (see Section 1.3.1).

# OPINIONS AND RECOMMENDATIONS ON ITS OWN INITIATIVE

On 25 March 2013, the Agency adopted a Recommendation on a new regulatory framework for ITC (see Section 1.1.3). Moreover, on 25 September 2013, the Agency issued a Recommendation for CBCA requests (see Section 1.3.3). Finally, on 30 July 2013, the Agency issued a report on the capacity remuneration mechanisms and the internal market for electricity (see Section 1.3.1).

### 1.4 Wholesale energy market monitoring (REMIT)

In 2013, the Agency continued its preparatory work for implementing Regulation (EU) No 1227/2011 on REMIT. The regulation entered into force on 28 December 2011 and significantly expanded the mission of the Agency, by assigning new responsibilities in the area of wholesale energy market monitoring. Such activities are very different from the monitoring of the internal market which the Agency has been performing pursuant to Article 11 of Regulation (EC) No 713/2009, and they will require the Agency to acquire new IT infrastructure and software to collect data from market participants at EU level, new monitoring tools and specialised expertise. The activities of the Agency with respect to REMIT will be performed in two stages:

- 1. The implementation stage, in which the Agency puts in place the IT tools and procedures – including on data exchange with NRAs and other authorities, at national and EU levels – for effectively monitoring wholesale energy markets. This stage started with the entry into force of REMIT on 28 December 2011 and needs to be completed by the time the Commission's implementing acts, referred to in Article 8(2) and (6) of REMIT, are adopted.
- 2. The operational stage, in which the Agency will be responsible for actively monitoring trading in wholesale energy markets. This stage will start with the entry into force of the reporting obligation introduced by Article 8 of REMIT, i.e. six months after the adoption of the implementing acts.

The committee procedure of the Commission's implementing acts pursuant to Article 8(2) and (6) of REMIT started towards the end 2013. It is currently expected that they will be adopted at the end of the first half of 2014 and therefore the reporting obligation will apply from the end of 2014.

Thus, the Agency's work on REMIT in 2013 focused on the policy and IT implementation. At the same time, a number of cases of potential breaches of REMIT were notified to the Agency, which coordinated their evaluation by NRAs. The next Annual Report on REMIT, expected to be published in June 2014, will provide further details of the activities of the Agency in this area during 2013.

### The Agency's policy implementation of REMIT

The preparatory work for REMIT implementation in 2013 included:

- contributions to the Commission in the context of the adoption of the REMIT Implementing Acts, including the formulation of a second set of recommendations to the Commission, issued on 26 March 2013, about the records of transactions on balancing and capacity markets, including orders to trade, which it considers are necessary to effectively and efficiently monitor wholesale energy markets;
- an update of the Agency's second edition of guidance on the application of REMIT, issued on 24 April 2013, and the issuing of a third edition of guidance on the application of REMIT on 29 October 2013;
- the definition of the wholesale energy market monitoring strategy for the effective implementation of REMIT (detection of instances of market abuse) published on 7 November 2013 in the Agency's first annual report on the Agency's activities under REMIT; and
- the publication of the Agency's first annual report on its activities under REMIT, on 7 November 2013.

The definition of mechanisms for sharing information among the Agency, NRAs, ESMA and other authorities, and of transparent rules for the dissemination of information, strongly depend on the Commission's implementing acts, which are foreseen to be adopted later in 2014. Therefore, the definition of the information-sharing mechanism was started only towards the end of 2013 and work will continue in 2014.

The Agency published an updated Q&A paper on REMIT in 2013 and answered numerous questions addressed by market participants through the Agency's REMIT mailbox. The Agency furthermore communicated with the public on all REMIT matters and organised several workshops. Stakeholder involvement and intensive dialogue with market experts were also promoted, including through the continuation of the three expert groups established in 2012, the establishment of roundtable meetings on data collection under REMIT and the launch of a pilot project on REMIT implementation with interested parties.

### PUBLISHED DOCUMENTS

- Recommendations to the EC on the Records of Transactions (balancing and capacity markets) http://www.acer.europa.eu/remit/ Documents/Recommendations%20 on%20REMIT%20Records%20of%20 transactions%20balancing%20 and%20transportation.pdf
- Guidance on the REMIT application update of second edition http://www.acer.europa.eu/remit/ Documents/Updated%202nd%20Edition%20of%20ACER%20Guidance%20 (REMIT)\_22042013.pdf
- Guidance on the application of REMIT definitions – third edition – and update of Q&A paper http://www.acer.europa.eu/remit/ Documents/REMIT%20ACER%20Guidance%203rd%20Edition\_FINAL.pdf
- Annual report on REMIT activities http://www.acer.europa.eu/Official\_documents/Acts\_of\_the\_Agency/ Publication/REMIT%20Annual%20 Report%202013.pdf

#### The Agency's IT implementation of REMIT

REMIT also requires the Agency to develop a dedicated IT infrastructure to handle the new tasks assigned to it, including data collection from a large number of reporting parties, validation and sharing of information on transactions carried out wholesale energy markets, as well as a preliminary analysis of such transactions to detect potential instances of market abuse. Therefore, the Agency's IT implementation of REMIT, which already started in 2012, gained full momentum in 2013 and will continue in 2014. In particular, the Agency's work in 2013 included, inter alia:

- the maintenance of a web application platform for the notification of delayed disclosure of inside information and for the reporting of suspicious transactions to enable market participants and persons professionally arranging transactions to fulfil their respective obligations under REMIT vis-à-vis both the Agency and NRAs;
- the maintenance of a REMIT forum for the Agency and NRAs to exchange information on REMIT-related questions from stakeholders and to ensure a coordinated approach in replying to such questions;
- the development of IT solutions for the registration of market participants which was almost completed by the end of 2013 and went into production in early 2014; and
- the development of IT solutions for data collection, market surveillance and data sharing, which started with the Agency's pilot project on REMIT implementation in mid-2013.

The Agency's IT implementation of REMIT was performed with IT consultants selected on the basis of three IT procurement procedures in 2012.

During October and November 2012, the Agency signed multiple framework contracts (ACER/OP/ADMIN/12/2012) for web application development services for the implementation of the Agency's REMIT Information System (ARIS). These were awarded to the following contractors: Lutech S.p.A. (first contractor), Capgemini Italia S.p.A. (second contractor) and Intrasoft International S.A. (third contractor). In December 2012, the Agency signed a framework contract (ACER/OP/ADMIN/21/2012) with OMX Technologies to deliver its SMARTS Integrity market surveillance system to the Agency for the monitoring of European wholesale energy markets under REMIT. The SMARTS Integrity surveillance system will provide the Agency with a surveillance platform to automatically screen trade and fundamental data for detecting insider trading, market manipulation and attempted market manipulation across European wholesale energy markets. The solution will allow analysis of power and gas trading across the EU and provide the Agency with a consolidated view on a pan-European basis.

Since a tender on IT consultancy could not be awarded in 2012 and since a framework contract (ACER/OP/ADMIN/14/2012) with CSI Piemonte on hosting services was subsequently terminated early, as it did not cover all the services that the Agency had identified as essential for hosting the infrastructure required for the implementation of REMIT, two tendering procedures for IT consultancy and for hosting services were relaunched in 2013. In December 2013, the Agency signed a framework contract (ACER/OP/MMD/12/2013) with Telekom Slovenia on IT hosting services; the tendering for IT consultancy services (ACER/OP/MMD/09/2013) was terminated only in early 2014.

Overall, major milestones for the IT implementation of REMIT were achieved in 2013 despite the fact that the Agency received most of the required financial resources very late in the year (November 2013).

### The Agency's coordination of cases

Ever since the entry into force of REMIT and its prohibitions of market abuse and obligations for market participants to disclose inside information, the Agency has been involved in the coordination of cases of potential breaches of REMIT provisions. Because data collection under REMIT did not take place in 2012 and 2013, the Agency relied, for its monitoring activities, on notifications of suspected breaches of REMIT provisions from NRAs and from persons professionally arranging transactions, and on public sources. Overall, however, the coordination of cases in 2013 often suffered from delays in the implementation of REMIT investigation and enforcement powers for NRAs at national level.

The Agency concluded in 2013 several MoUs for the efficient and effective coordination of cases under REMIT: with NRAs, with ESMA and with market surveillances from organised market places.



The following overview illustrates the Agency's case activities by 31 December 2013:

The Agency already aimed to work closely with ESMA before REMIT entered into force and when this cooperation was formalised. REMIT requires close cooperation between the Agency, ESMA and national financial market authorities because of the numerous interactions between REMIT and EU financial market legislation. The purpose of the Agency's MoU with ESMA is to set out the procedures that the Agency and ESMA intend to follow in their cooperation; it is not intended to create any additional obligations or to replace or amend existing legislation. The MoU was finalised in 2013 and signed by the Agency and ESMA on 18 July 2013.

There are several references in REMIT to the cooperation between the Agency and NRAs. To ensure smooth cooperation between the Agency and NRAs under REMIT, in 2012 the Agency started to work on establishing a multilateral MoU. The purpose of the MoU is to define the scope and practical terms of

the cooperation under Articles 7 and 16 of REMIT between the Agency and NRAs, with the aim of promoting the effective, efficient and coordinated monitoring of wholesale energy markets as referred to in REMIT. The MoU sets out the procedures that the Agency and the NRAs intend to follow, and is not intended to create any additional obligations or to replace or amend existing legislation. The MoU was finalised in 2013 and signed by the Agency and 28 NRAs on 17 July 2013.

Whereas the MoU with NRAs is multilateral, the MoUs with organised market places are bilateral. The purpose of the MoUs with organised market places is to set out the content and procedures for the cooperation between the Agency and organised market places on issues related to market monitoring under REMIT. By December 2013, the Agency had signed MoUs with eight organised market places across the Union.

### 1.5 Cooperation and communication with NRAs

The Agency supports the cooperation of the NRAs at EU level and coordinates their action where necessary. It aims to ensure that regulatory action at both European and national levels delivers a well-functioning IEM to the ultimate benefit of all European citizens. To this end, there is a joint responsibility and mutual commitment between the Agency and the NRAs to promote a competitive, secure and environmentally sustainable internal market in electricity and gas within the EU.

During 2013, NRAs have cooperated within and with the Agency in a number of ways as follows:

#### The Board of Regulators (BoR) brings

together senior representatives from NRAs, and the Commission in a non-voting capacity; the Director also participates in the BoR meetings. In 2013, the BoR met 10 times. Following an assessment of the stakeholders' perception of the Agency's performance in 2012, the BoR introduced a 'Roadmap' to monitor progress on a number of actions in three categories: (1) the role of NRAs in ACER; (2) relations with stakeholders and institutions; and (3) strategic thinking. The Director and BoR have, as a result, introduced public debriefs. In 2013, two debriefs took place, in July and November. The BoR agendas have been streamlined to allow more time on key issues. Other actions have been undertaken, such as creating online libraries of documents of common interest, to raise the members' awareness of broader European initiatives and to allow the exchange of best practices. A revision of the BoR Rules of Procedure was initiated at the end of 2013 and completed in February 2014.

The Agency's Working Groups (AWGs) bring together NRA experts and the Agency's staff with the Commission as an observer. During the last year, the four AWGs continued to operate: the Electricity Working Group (AEWG), the Gas Working Group (AGWG), the Market Integrity and Transparency Working Group (AMIT WG), and the Implementation, Monitoring and Procedures Working Group (AIMP WG). Each AWG met approximately monthly. Their main role is to provide input to the Director for the preparation of the Agency's acts, to support the Agency in other tasks, to provide information to the BoR on issues relevant to the Director's proposals and to facilitate BoR deliberations. The Regional Coordination Groups for the Electricity Regional Initiative (ERI) and the Gas Regional Initiative (GRI) are composed of NRA representatives and Agency staff, as well as the Commission representatives. They aim to coordinate regional cooperation and, in particular, monitor progress on the cross-regional roadmaps for the early implementation of network codes. These include the four crossregional roadmaps for electricity (implementation of the Target Models for CACM) and the roadmap for the early implementation of the Capacity Allocation Mechanisms in gas. These groups usually meet on a monthly basis and report regularly to the Director and to the BoR.

#### There are other platforms such as:

- the virtual regional groups (corresponding to four electricity and four gas European Infrastructure Platform (EIP) corridors), which maintain close links in undertaking preparatory work under the TEN-E Regulation, including the selection of the first Union-wide list of PCIs;
- Cooperation and coordination of market monitoring with the NRAs in the REMIT framework; in addition to the work undertaken through the AMIT WG and the Market Surveillance Task Force, the first Multilateral Memorandum of Understanding between the Agency and the NRAs was adopted in July 2013 (see section 1.4).

Finally, the Agency also cooperated with associations of regulatory authorities outside the EU (see section 'Key events organised or participated in by the Agency in 2013').

### **1.6 Consultation and involvement of stakeholders**

As in previous years, in 2013 the Agency consistently involved the NRAs and stakeholders in its work and was communicating with the general public directly or through the media.

### Public consultations

When preparing the FG, the Agency is required to consult ENTSO-E and ENTSOG, as well as other relevant stakeholders, during a period of no less than two months, in an open and transparent manner. From 18 July to 19 September 2013, the Agency publicly consulted on the draft FG on rules regarding harmonised transmission tariff structures for gas. In 2013, it also launched a public consultation, together with ENTSO-E, on the influence of existing bidding zones on the electricity markets-based process, defined in the draft NC CACM. Additionally, the Agency carried out public consultations in the framework of REMIT, the RIs and a pre-consultation on developing a strategic vision for future challenges of the single European energy market.

In 2013, the Agency's website continued to provide the main platform for communicating with stakeholders. Public consultations were carried out online. When a public consultation was launched, the stakeholders received an email alert via the ACER infoflashes.

All supporting documents and questionnaires were published online together with the invitation to participate in the consultation. The Agency also created dedicated email addresses to facilitate stakeholders' participation in the consultation. Responses to consultations were also published on the Agency's website.

TITLE	START DATE	END DATE
Public consultation on technical requirements for data reporting under REMIT	22 March 2013	13 May 2013
Public consultation on Draft FG on rules regarding harmonised transmission tariff structures for gas	18 July 2013	17 September 2013
Public consultation on the influence of existing bidding zones on electricity markets	31 July 2013	30 September 2013
Pre-consultation on 'Energy Regulation: A Bridge to 2025' set of papers	6 November 2013	17 December 2013
Public consultation on the publication of extracts from the European register of market participants under REMIT	7 November 2013	13 December 2013

### Public consultations run by the Agency in 2013

### Workshops

The Agency also promoted the involvement of stakeholders in its activities through workshops. Workshops were organised typically in conjunction with public consultations or as important initial steps in the development of FG or of the opinions on network codes. In the case of the development of FG, they were also organised during the scoping phase and represented an occasion for the Agency to present its views on the main policy options under consideration, as well as for the Agency to collect, at an early stage, opinions from stakeholders on essential topics.

The Agency organised most of its workshops in its headquarters in Ljubljana. Whenever possible, workshops were streamed online so that more participants were able to participate.

### Workshops organised by the Agency in 2013

Workshop	No of registrations	Web streaming	Date
Consultation workshop on FG on harmonised transmission tariff structures	138	No	23 January 2013
Workshop on the Network Code on Demand Connection	19	No	23 January 2013
Workshop on the Network Code on Operational Security	20	No	9 April 2013
Workshop on technical requirements for data reporting under REMIT	27	No	25 April 2013
Workshop on the Network Code on Operational Planning and Scheduling	16	Yes	26 April 2013
CEER-ACER Gas Incremental Capacity Workshop	70	No	3 June 2013
Workshop on REMIT implementation	142	No	11 July 2013
Workshop on FG on Tariff, Cost Allocation, and Incremental Capacity	15	Yes	3 September 2013
Workshop on the general principles for cross-border cost allocation	41	Yes	3 October 2013
Workshop on the Gas Target Model: review and update	114	No	8 October 2013
Workshop on Network Code on Forward Capacity Allocation	15	Yes	28 October 2013
Workshop 'Building on the Past: A Bridge for the Future'	99	No	6 November 2013
Workshop on REMIT implementation	107	No	7 November 2013

### Expert groups

In 2013, the Agency continued to benefit greatly from the expertise of stakeholders by setting up ad-hoc expert groups, which were consulted on specific technical issues. Their members are experts from a variety of stakeholder groups, such as energy companies, energy consumers or academia.

The mandate, composition and activities of the expert groups have been published on the Agency's website. Each expert group has been established following a call for applications, which was published on the Agency's website and announced via the Agency's newsletter.

The Agency selected the experts on the basis of the applications received and with the aim of having a wide range of competences and expertise. During 2013, the Agency maintained regular meetings with stakeholders in the following domains:

### REMIT specific formats: the pilot project and the roundtables



To prepare the data collection for assessing and monitoring wholesale energy markets according to the REMIT regulation, in 2013 the Agency initiated the REMIT implementation pilot project. Its main purpose was to gather valuable input from parties that will be involved in data collection under REMIT. The three meetings held within the pilot project in 2013 each gathered more than 20 participants.

Additionally, the Agency organised three types of roundtables with stakeholders on REMIT implementation in Ljubljana:

- Group 1 trade reporting systems, trade matching systems or other persons professionally arranging transactions, trade repositories, transmission system operators and service providers: 23 September 2013, 10 participants;
- Group 2 energy exchanges: 23 September 2013, 10 participants;
- Group 3 association of market participants: 24 September 2013, 11 participants.

### Website

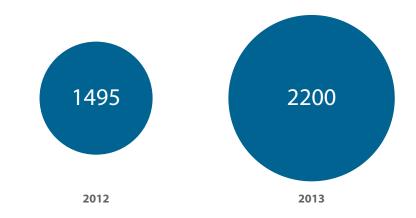
In 2013, the Agency continued to improve its website by making it more user-friendly and easier for EU citizens and the general public to access. As a first step, followed by important developments in 2014, a series of new features have been added to create a more user-friendly experience:

- a search engine for pages and documents;
- a new calendar that can show stakeholders all workshops;
- a slider with upcoming events, providing users with a quick overview of upcoming events in the Agency;
- reduced need for scrolling thanks to a reorganisation of some elements;
- a news slider, allowing news items to rotate in one single place;
- new workspaces for workshops and meetings;
- frequent revision of links and contents across the site;
- the Agency's mission and summary description of tasks in all EU official languages accessible from the homepage;
- new space for press releases and citizens' summaries to reach a wider audience.

## Infoflashes, press releases, citizens' summaries and the media

The Agency informs stakeholders and interested parties about all its official documents published on the website, as well as about the reports, workshops and conferences through its infoflashes. In 2013, over 2 300 people were registered to receive ACER infoflashes. This represents a 35% increase from the previous year. A total of 57 infoflashes containing 85 news items were produced in 2013.

#### Number of registered recipients of ACER Infoflashes



Furthermore, not only stakeholders but also specialised journalists from across Europe get the latest updates on the Agency publications and events. As a public institution, the Agency is committed to transparency and openness. The media are an important channel to explain the Agency's work, both to European citizens in general and to energy stakeholders in particular. News, articles and interviews on the Agency were published on Europe-wide media, as well as by news agencies and in publications specialised in energy markets.

In 2013, the Agency provided input to many different newswires and energy intelligence providers such as Argus Media, Bloomberg, Montel, Platts, ICIS, Thompson Reuters, Energyintel and Interfax Energy. It also provided contributions to outlets specialised in energy issues that have published interviews and articles on our work: the magazines Energetika from Slovenia, Energeia from the Netherlands and Energy Risk from the UK. News was also channelled to several media outlets specialised in European affairs, such as viEUws, Eurovision and European Voice.

When the Agency was dealing with key topics, events or deliverables (annual conferences, presentation of ACER–CEER Market Monitoring Report) that were of interest to a wider audience, press briefings were organised and press releases launched.

Among general media, the Agency aroused increased interest in 2013 and was contacted by the main international as well as, given the location of the Agency, Slovenian media.

# ACER Annual Conference 2013 'Energy Markets: 2014 and Beyond'

'Energy Markets: 2014 and Beyond' was the main theme of the second Annual Conference, held on 17 May 2013 in Ljubljana (Slovenia) (see also the section 'Key events organised or participated in by the Agency in 2013'). The EU Commissioner for Energy, Günther Oettinger, delivered the keynote speech. The Conference focused on what still needs to be achieved to meet the 2014 energy market integration goal set by the EU Council in 2011, for the benefit of European energy consumers and citizens, and the challenges awaiting the energy sector farther ahead.

# Market Monitoring Report public presentation in Brussels

The second Market Monitoring Report (see Section 1.3.1 on Monitoring) was presented on 28 November 2013 in Brussels by the Agency and the CEER. Representatives from key energy players were present at its presentation.

### Agency's major publications

In addition to the official documents and specific reports, the Agency issued other annual reports:

- Annual Activity Report: The Agency reported on its activities and achievements of the previous year.
- Annual Report on the results of monitoring the internal electricity and natural gas markets: The Agency provided an assessment of the progress on the implementation of the Third Energy Legislative Package ('the Third Package') and on the completion of the internal energy market. This report was issued jointly with the CEER (see Section 1.3.1 on Monitoring).
- Report on its activities under REMIT: The Agency reported on its activities under the Regulation on wholesale energy market integrity and transparency (see Section 1.4 on REMIT).
- Status Review Report for the Electricity and Gas Regional Initiatives (see Section 1.3.2 on Regional initiatives): The Agency reported (also quarterly per sector) on the progress of the RIs in an effort to promote the early implementation of some of the most critical rules for the integration of the electricity and gas markets.

# PART 2 MANAGEMENT

### 2.1 Administrative Board

The Administrative Board (AB) is the governing body of the Agency. It is charged with the appointment of its main bodies, including the Director. The AB also adopts the Agency work programme for the coming year and its multi-annual programme. It plays a central role in establishing the budget, including the drafting of the financial rules applicable to the Agency. Apart from its budgetary powers, the AB ensures that the Agency carries out its mission and performs the tasks assigned to it in accordance with the Agency Regulation. The AB met four times in 2013 (20 March, 13 June, 26 September and 12 December) and adopted the following decisions:

### Number, title and date of adoption of AB decisions

1.	AB Decision on the policy on protecting the dignity of the person and preventing psychological harassment and sexual harassment	10/1/2013
2.	AB Decision regarding the Agency administrative inquiries and disciplinary procedures	10/1/2013
3.	AB Decision on the appointment of a new BoR alternate*	28/1/2013
4.	AB Decision on the appointment of a new BoR member*	13/3/2013
5.	AB Decision on the appointment of a new BoR member*	20/3/2013
б.	AB Decision on reimbursements of the BoR members	20/3/2013
7.	AB Decision on the estimate and expenditure for 2014	20/3/2013
8.	AB Decision on the Multi-Annual Staff Policy Plan 2014–2016	28/3/2013
9.	AB Decision on the appointment of a new BoR member*	11/4/2013
10.	AB Decision on the appointment of a new BoR member*	14/5/2013
11.	AB Decision on the appointment of a new BoR alternate*	14/5/2013
12.	AB Decision on the appointment of a new BoR member*	11/6/2013
13.	AB Decision on the appointment of a new BoR alternate*	12/7/2013
14.	AB Decision on the amendment of the Rules of Procedure of the AB	18/7/2013
15.	AB Decision on the appointment of a new BoR member and alternate*	01/8/2013
16.	AB Decision on the appointment of a new BoR alternate*	04/9/2013
17.	AB Decision on the appointment of a new BoR alternate*	13/9/2013
18.	AB Decision on the appointment of a new BoR member*	23/9/2013
19.	AB Decision amending Decision AB No 08/2010 of 28 November 2010 on Procedures and practical measures for applying Regulation No 1049/2001 on access to documents of the Agency	26/9/2013
20.	AB Decision on the adoption of the appropriations transfers and amending the 2013 budget	31/10/2013
21.	AB Decision on ACER budget 2014	12/12/2013
22.	AB Decision on ACER financial regulation	12/12/2013
23.	AB Decision on permission to the Director to engage in academic cooperation with Florence School of Regulation in 2014	12/12/2013

\*Appointment by the Chairman, acting pursuant to the delegatory powers granted by the Administrative Board by Decision AB 05bis/2010 of 21 September 2010.

### 2.2 External evaluations

Article 34(1) of Regulation (EC) No 713/2009 requires the Commission to carry out evaluations of the Agency's activities, within three years of the first Director taking up his duties and at least every four years afterwards. Evaluations cover the results achieved by the Agency and its working methods, in relation to its objective, mandate and tasks and its annual work programmes. The evaluation is based on extensive consultation. The Commission submits the evaluation to the Agency's BoR. The BoR issues recommendations to the Commission regarding changes to this regulation, the Agency and its working methods. The Commission may forward those recommendations, together with its own opinion as well as any appropriate proposal, to the European Parliament and the Council.

The European Commission issued its first evaluation of the Agency's activities on 22 January 2014, after a public consultation from 18/06/2013 to 18/09/2013, which attracted 16 responses. Given that the Agency formally assumed its role and responsibilities on 3 March 2011, the Commission's assessment mainly focused on the period from March 2011 to November 2013. The recommendations of the BoR were adopted and released on 19 February 2014.

A key element of the Commission's Evaluation Report and of the BoR recommendations is the recognition that, since its establishment, the Agency has become a credible and respected institution and its tasks have been carried out efficiently, effectively and in a timely manner. The Commission encouraged the Agency to

strengthen further its regulatory control over the ENTSOs, and to play an active role as an arbiter when NRAs disagree or adopt incompatible approaches on cross-border issues, which impede a smooth functioning of the internal energy market. The Commission welcomed the positive contribution made by NRAs to the activities of the Agency, while encouraging the engagement of all NRAs in the valuable work undertaken by the Agency's Working Groups. In addition, the Commission considered that the Agency's staff of the Agency could play a more prominent role in these Working Groups. As regards communication and transparency, the Commission noted the positive results achieved by the public consultations, while at the same time recommending improvements in the Agency's website to make it more informative and user friendly. The BoR Recommendations highlighted that the Agency has been essential for further strengthening cooperation and coordination across national borders, including through its working arrangements, for introducing effective regulatory oversight at EU level and for supporting the emergence of a pan-EU perspective and the continuation of a cooperative European culture between NRAs, in order to develop the internal energy market.

Ahead of the Commission's first evaluation, the Director himself commissioned an assessment of stakeholders' perception of the Agency's performance (in December 2012); as a result, action has been taken in 2013 in a number of areas, including the issuing of citizens' summaries on the Agency's acts and other related work, to ensure ACER's efficient operation, transparency and accountability.

## 2.3 Budgetary and financial management

### 2.3.1 Budget implementation by fund source

# Subsidy from the general budget of the European Union

### Nomenclature

The nomenclature of appropriations is as the follows:

- **C1:** Appropriations voted in the current budget
- C4: Internal assigned revenue (current year)
- **C8:** Commitments carried forward corresponding to appropriations
- IC1: Universal income voted in the budget
- IC4: Internal assigned revenue

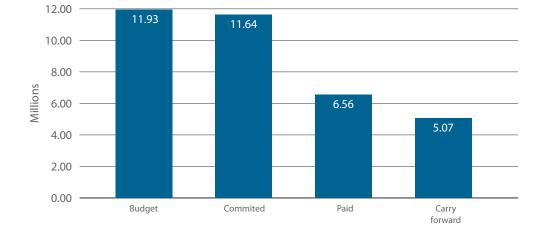
The approved EU subsidy for the Agency for the financial year 2013 amounted to EUR 11 930 220, including a budget amendment amounting to EUR 2 989 000 received in October 2013. There was no agreement reached for any contribution towards the Agency from the EFTA states.

ACER Budget 2013	EUR
Title 1	5 094 799
Title 2	3 399 009
Title 3	3 436 412
Total	11 930 220

61

The following table and chart present the budget implementation by fund source C1 (2013 budget):

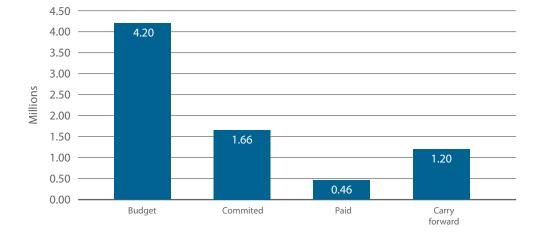
Budget implementation current year – fund source C1	31 December 2013 (EUR)
TITLE 1	
Budget	5 094 799.00
Committed	4 863 133.85
Paid	4 762 240.75
Carry forward	100 893.10
Carry over	0.00
Total expenditure	4 863 133.85
Appropriations not utilised	231 665.15
Executed	95.45 %
TITLE 2	
Budget	3 399 009.00
Committed	3 367 162.42
Paid	1 495 346.94
Carry forward	1 871 815.48
Carry over	0.00
Total expenditure	3 367 162.42
Appropriations not utilised	31 846.58
Executed	99.06 %
TITLE 3	
Budget	3 436 412.00
Committed	3 404 879.15
Paid	303 784.98
Carry forward	3 101 094.17
Carry over	0.00
Total expenditure	3 404 879.15
Appropriations not utilised	31 532.85
Executed	99.08 %
TOTAL	
Budget	11 930 220.00
Committed	11 635 175.42
Paid	6 561 372.67
Carry forward	5 073 802.75
	0.00
Carry over	
Total expenditure	11 635 175.42
	11 635 175.42 295 044.58



### Implementation of 2013 budget – fund source C1

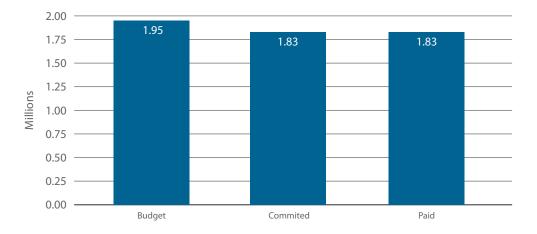
Other revenue recorded by the Agency as assigned revenue stemming from fund source IC4 and amounting to EUR 4 198.52 resulted from recovered overpaid amounts during the financial year 2013. From this assigned revenue, EUR 1 661.61 was used towards the expenditure to which it had been assigned. The following table and chart present the implementation of these appropriations for the period between 1 January and 31 December 2013:

Budget implementation current year – fund source C4	31 December 2013 (EUR)
TITLE 1	
Budget	219 014.05
Committed	129 252.59
Paid	129 252.59
Total expenditure	129 252.59
Cancelled carry forward	89 761.46
Executed	59.02 %
Executed	44.44 %
TITLE 2	
Budget	1 651 902.63
Committed	1 630 250.40
Paid	1 630 250.40
Total expenditure	1 630 250.40
Cancelled carry forward	21 652.23
Executed	98.69 %
TOTAL	
Budget	4 198.52
Committed	1 661.61
Paid	461.61
Carry forward	1 200.00
Total expenditure	1 661.61
Appropriations not utilised	2 536.91
Executed	39.58 %
Appropriations not utilised	31 532.85
Executed	99.08 %



### Implementation of 2013 budget – fund source C4

In addition to the current year appropriations, an amount of EUR 1 951 409.40 was carried forward from the financial year 2012 to honour the payment appropriations from the commitments estimated by the Agency at that time. An amount of EUR 1 832 595.01 was consumed by the end of the financial year 2013, with the difference of EUR 118 814.39 to be returned to the Commission during the financial year 2014. The following chart and table present the implementation of these appropriations for the period between 1 January and 31 December 2013:



### Implementation of 2013 budget – fund source C8

Budget implementation carried forward – fund source C8	31 December 2013 (EUR)
TITLE 1	
Budget	2 700.00
Committed	1 200.00
Paid	0.00
Carry forward	1 200.00
Total expenditure	1 200.00
Appropriations not utilised	1 500.00
Executed	44.44 %
TITLE 2	
Budget	1 498.52
Committed	461.61
Paid	461.61
Total expenditure	461.61
Appropriations not utilised	1 036.91
Executed	30.80 %
TITLE 3	
Budget	80 492.72
Committed	73 092.02
Paid	73 092.02
Total expenditure	73 092.02
Cancelled carry forward	7 400.70
Executed	90.81 %
TOTAL	
Budget	1 951 409.40
Committed	1 832 595.01
Paid	1 832 595.01
Total expenditure	1 832 595.01
Cancelled carry forward	118 814.39
Executed	93.91 %

### 2.3.2 Budgetary outturn account

The Budgetary Outturn Account presents on a cash basis the actual amounts cashed as income and the amount of cash consumed to honour the payment of commitments, as well the amounts of unutilised and cancelled appropriations.

	31 December 2013 (EUR)	31 December 2012 (EUR)
INCOME		
Commission subsidy	11 930 220.00	7 241 850.00
Other income – assigned revenue	4 198.52	4 039.98
TOTAL INCOME	11 934 418.52	7 245 889.98
EXPENSES		
Expenditure related to employees of the Agency	– Title 1	
Payments	4 762 240.75	4 150 059.22
Carry forward	102 093.10	219 014.05
Agency's building and associated expenses – Titl	e 2	
Payments	1 495 346.94	447 374.60
Carry forward	1 871 815.48	1 651 902.63
Operational expenditure – Title 3		
Payments	304 246.59	244 352.51
Carry forward	3 101 094.17	80 492.72
TOTAL EXPENSES	11 636 837.03	6 793 195.73
Total appropriations not utilised	297 581.49	452 694.25
BUDGETARY OUTTURN BEFORE SPECIAL ITEMS	297 581.49	452 694.25
Cancelled carry forward	118 814.39	240 693.78
Exchange rate differences	(472.10)	(781.92)
BUDGETARY OUTTURN	415 923.78	692 606.11
Interest generated by the end of the financial year to be returned to the Commission	3 060.03	6 829.63
Total to be returned to the Commission	418 983.81	699 435.74

### 2.3.3 Budgetary management

### **Budgetary principles**

The budget of the Agency has been established in compliance with the principles of unity, budgetary accuracy, annuality, equilibrium, unit of account, universality, specification, sound financial management and transparency, as set out in the Agency's Financial Regulation.

#### Budget and accounting management systems

To record and keep track of the budgetary transactions, the Agency uses Accrual Based Accounting (ABAC), the same financial system as used by the Commission, with the Enterprise Resource Planning System SAP (Systems, Applications, Products) system integrated as back-end for the accounting part. The Business Objects web platform is used as the reporting tool. The workflow access in ABAC allows for an instant audit trail and provides the authorising officer with an overview of the compliance with the segregation of duties as required under the 'four-eyes' principle. The inventories are managed by the Agency in accordance with its Financial Regulation, and the system used to record inventory items is ABAC Assets2.

### REVENUE

For the financial year ending on 31 December 2013, the Agency's budget was funded by a subsidy from the general EU budget amounting to EUR 11 930 220 (see Section 2.3.1). On top of the annual subsidy, an amount of EUR 4 198.052 was recognised under fund source IC4 as assigned revenue stemming from recovered overpaid amounts.

Non-budgetary revenue in the form of bank interest received on the daily account balance, amounting to EUR 3 060.03 and recorded in the accounts of the Agency, will be returned to the Commission according to Article 51 of the Agency's Financial Regulation. The positive result of the budgetary outturn amounting to EUR 415 923.78, containing the unused 2013 appropriation of EUR 297 581.49, the cancelled appropriations carried forward from 2012 amounting to EUR 118 814.39 and an exchange rate loss of EUR 472.10, will be returned to the Commission.

### EXPENDITURE

Title & Heading	Original budget €	Budget amendment €	Final budget €	Commitments €	Commitment execution %	Payments €	Payment execution %
TITLE 1							
EXPENDITURE RELATING TO EMPLOYEES OF THE AGENCY	5,886,199.00	0.00	5,094,799.00	4,863,133.85	95.45	4,762,240.75	93.47
TITLE 2 AGENCY'S BUILDING AND ASSOCIATED COSTS	2,652,609.00	0.00	3,399,009.00	3,367,162.42	99.06	1,495,346.94	43.99
TITLE 3 OPERATIONAL EXPENDITURE	402,412.00	2,989,000.00	3,436,412.00	3,404,879.15	99.08	303,784.98	8.84
TOTAL BUDGET 2011	8,941,220.00	2,989,000.00	11,930,220.00	11,635,175.42	97.53	6,561,372.67	55.00

### Title 1

The budget allocated under Title 1 was implemented to a level of 95.45% during the financial year 2013 (see also Section 2.3.1). The budgetary reserve set aside for salaries indexation was cancelled, as the proposed indexation has not been approved.

#### Title 2

The Agency managed to finalise most of the tender procedures launched during the financial year 2013 and this resulted in a high level of implementation of the allocated budget under Title 2.

A few large, complex and lengthy (in terms of processing time) tender procedures led to a low level of implementation of the payment appropriations. As a result, these funds needed to be carried forward into the following financial year.

### Title 3

The budget amendment requested during 2013 was necessary to ensure continuity in the implementation of REMIT, and was received towards the end of October 2013. The Agency managed to place all the planned orders before the end of the year, which resulted in a high level of implementation of the commitment appropriation. However, the late approval of the budget amendment resulted in the need to carry forward these funds into the following year to honour the legal obligations, and the implementation of the payment appropriations for this title remained at a low level.

During the financial year 2013, the Agency did not pay any interest to its suppliers, as all payments were made within the time limit of 30 days.

### Current year assigned revenue - C4

Title & Heading	Assigned revenue €	Commitments €	Commitment execution %	Payments €	Payment execution %
TITLE 1					
EXPENDITURE RELATING TO EMPLOYEES OF THE AGENCY	2,700.00	1,200.00	44.44	-	0.00
TITLE 3					
OPERATIONAL EXPENDITURE	1,498.52	461.61	30.80	461.61	30.80
TOTAL	4,198.52	1,661.61	39.58	461.61	10.99

From the overpaid amounts recovered in 2013, amounting to EUR 4 198.52 and recorded as assigned revenue for the financial year, an amount of EUR 1 661.61 was used before the year end to cover the expenditure to which it was assigned.

### Carry forward appropriation – fund source C8

Title & Heading	Budget carried forward from 2012 €	Commitments €	Commitment execution %	Payments €	Payment execution %
TITLE 1					
EXPENDITURE RELATING TO EMPLOYEES OF THE AGENCY	219,014.00	129,252.59	59.02	129,252.59	59.02
TITLE 2					
AGENCY'S BUILDING AND ASSOCIATED COSTS	1,651,903.00	1,630,250.40	98.69	1,630,250.40	98.69
TITLE 3					
OPERATIONAL EXPENDITURE	80,492.00	73,092.02	90.81	73,092.02	90.81
TOTAL	1,951,409.00	1,832,595.01	93.91	1,832,595.01	93.91

### Title 1

Appropriations carried forward under Title 1 related mainly to recruitment costs for the vacant positions advertised during 2012, staff training costs, school fees and missions expenses. The majority of cancelled appropriation related to the decision to stop paying school top-up fees. The cancelled amounts will be returned to the European Commission during 2014.

#### Title 2

Most of the appropriations carried forward under this title were consumed in order to honour obligations the Agency had towards its suppliers. The unused portion was cancelled and is to be returned to the Commission.

### Title 3

Appropriations carried forward under this title to cover outstanding operational expenditure from the financial year 2013 resulted in a minor saving given the margin recorded on mission orders, which was no longer needed, as most claims generally matched the orders. A minor saving was also recorded under the production of reports. Overall, 90.81% of the budget carried forward under this title was implemented.

### **Budget transfers**

During the financial year 2013, a number of budgetary transfers took place in order to reallocate resources from areas where budgetary savings were identified towards areas of scarce resources to ensure the achievement of the year's objectives. There were 12 sets of budgetary transfers made within and between titles, including one budget transfer above the 10% limit, which was approved by the Administrative Board, with a total value of EUR 1 743 986.90, affecting a total of 76 budget items.

### 2.4 Assessment by management

In 2013, the Agency continued to further strengthen its existing tools, policies and procedures implemented to manage, control and monitor the achievement of strategic objectives and key milestones, and the efficient use of human and financial resources.

The control environment in place is working as intended and provides reasonable assurance that risks are considered and adequately controlled considering significant progress in the development of the Agency's functioning, and in particular:

- the functioning of the planning, monitoring and reporting processes;
- the Agency's risk assessment process; and
- the efficiency of the control procedures.

The specific ex-ante controls that were introduced have provided reasonable assurance on the legality and regularity of activities. They encompass the entire system of ex-ante controls and checks performed on both the operational and financial activities. The financial management has been strengthened by a number of measures, including by introducing clear guidelines on major processes and clear definitions of roles and responsibilities in the financial workflow.

Strict management supervision has been performed through regular review of the level of the implementation of the annual work programme (AWP) activities, including assessment of involved risks and the definition of preventive measures, where relevant. The senior management met monthly to discuss statutory deadlines and requirements, internal processes and operational milestones. The outcomes of these meetings were recorded and followed up. Other coordination meetings, including departmental meetings, were held regularly during the year.

Specific planning and monitoring tools have been developed to inform and support effective management decision-making processes.

The ex-ante controls were complemented by the performance of specific ex-post checks and controls on a regular basis. Regular ex-post controls are performed with regard to financial transactions. The results from 2013 ex-post controls show that there have been no important or critical weaknesses in the Agency's management of financial transactions, and performance has significantly improved since 2012.

Based on the results achieved in 2013 and the assurance received from the external and internal audits, also taking into account major developments in the Agency's tasks and responsibilities affecting its operational structure and the required resources, it can be concluded that the current control system provides reasonable assurance to the Authorising Officer and to the Authorising Officers by Delegation in their areas of responsibility.

# 2.5 Budget implementation tasks entrusted to other services and entities

No budget implementation tasks have been entrusted to other services and entities.

### 2.6 Assessment of audit results during the reporting year and follow-up of recommendations and action plans for audits

### 2.6.1 Internal Audit Service (IAS)

In June 2013, the IAS carried out an audit on the topic 'Planning, Budgeting and Monitoring' as set out in the IAS Strategic Audit Plan<sup>6</sup> for the Agency for 2013 2015. The scope of the audit covered:

- 1. the annual planning process supporting the establishment of the 2013 AWP, including the improvements made in the 2014 planning cycle;
- 2. the process for the establishment of the budget for 2013 and 2014;
- 3. monitoring of the Agency's activities, AWP implementation, and budget execution in 2012 and 2013.

### Audit opinion

The 2013 IAS audit resulted in seven observations and eleven recommendations (three rated as very important and eight rated as important). Based on the results of the audit, the IAS has concluded in its Annual Report <sup>7</sup> that the internal control system put in place by the Agency provides reasonable assurance regarding the achievement of the objectives established for planning, budgeting and monitoring, except for the three recommendations issued rated as very important, to be audited within one year following the final report. Observations were formulated in the following areas:

- A. multiannual planning;
- B. AWP;
- C. procurement planning and monitoring;
- D. information and communication technology (ICT) planning;
- E. planning assumptions and allocation of resources;
- F. budgeting;
- G. monitoring.

The Agency acknowledged the observations and the recommendations relating to them and devised an action plan for their implementation. It has been endorsed by the IAS with a view to adequately addressing the risks and mitigating them. The action plan has been implemented as planned, without delays.

### Follow-up of earlier recommendations

In 2013, the IAS also followed up on the implementation of its 2012 recommendations through a desk review of the information provided by the Agency on the status of important or desirable recommendations. By 31 December 2013, all recommendations have been closed.

<sup>6</sup> IAS Strategic Audit Plan 2013–2015 for ACER, 2 May 2012.

<sup>7</sup> Annual Internal Audit Report for 2013 under Article 72(4) of the Framework Financial Regulation for the Agency for the Cooperation of Energy Regulators (ACER), 4 March 2014.

### 2.6.2 European Court of Auditors

In March 2013, the European Court of Auditors carried out an audit on the 2012 annual accounts. The audit mission comprised analytical audit procedures, direct testing of transactions and an assessment of key controls of the Agency's supervisory and control systems.

As a result of the audit, the Court considered that the Agency's annual accounts present fairly, in all material respects, its financial position as at 31 December 2012 and the results of its operations and its cash flows for the year then ended, in accordance with the provisions of its Financial Regulation and the accounting rules adopted by the Commission's accounting officer.

# Opinion on the legality and regularity of the transactions

In the Court's opinion, the transactions underlying the annual accounts for the year ended 31 December 2012 are legal and regular in all material respects.

The Court report contained five specific comments on the Agency top-up allowance for kindergarten and school fees, carry-over and commitment appropriations, budget transfers, cash deposits and recruitment procedures, which the Agency has acknowledged and addressed.

All recommendations, as agreed in the Agency action plan, have been implemented as planned. The documentation to finalise and close these has been sent to the Court.

The audit on the 2013 annual accounts took place in March 2014. Recommendations will be transmitted to the Agency later in 2014.

#### Follow-up of earlier recommendations

All recommendations received with regard to the 2011 annual accounts have been implemented by the Agency. One recommendation has been closed; the other two have been implemented and reported to the Court.

# 2.7 Follow-up of observations from the discharge authority

No comments or recommendations additional to those issued by the Court have been made by the discharge authority with regard to the 2011 annual accounts. The three recommendations issued by the Court have been implemented.

The Court made five comments with regard to the 2012 annual accounts, all of which have been followed up and implemented.

Three additional comments have been made by the discharge authority with regard to the 2012 audit. They concern the policy on prevention and management of conflict of interest; the publication of curricula vitae (CVs) and declarations of interests of the members of the Agency's bodies, senior management and the experts participating in the Agency's expert groups on the Agency's website; and a request to the Agency to communicate the results of its work, and the work's impact on European citizens, in an accessible way, mainly through its website. The Agency is working to complete the implementation of these additional recommendations. PART 3 ASSESSMENT OF THE EFFECTIVENESS OF THE INTERNAL CONTROL SYSTEMS

### 3.1 Risk management

The Agency's reporting structures ensured that the management was aware of the 2013 objectives and oversaw their achievement. The reporting system included regular management meetings, development and updating of reporting tools and overviews of achievement of results, and regular reporting on operational and key administrative activities. The absorption of the Agency's budget was monitored through weekly reports providing an overview of both commitments and payments.

Within this framework, the Agency's management considered the existing risk in several ways, including regular discussions at management meetings and through the development and monitoring of the Risk Register, action plans and specific actions to mitigate identified risks.

The AWP outlined the activities and deliverables that contributed to the set objectives. A comprehensive set of processes was used to monitor and report on the AWP and human and financial resources. Both the management and staff in key functions were involved in the planning, risk assessment, monitoring and reporting to ensure the alignment of activities and a common understanding of the Agency's objectives.

A new monitoring approach was introduced in the course of 2013 for the AWP, based on a user-friendly 'traffic lights system', indicating whether or not activities were on track and implicitly assessing the risks involved. The system was based on the identified performance indicators for major activities, allowing the monitoring of progress and the updating of the objectives in case of significant changes and the identification of new risks during implementation. The system was subsequently further upgraded to include more explicitly the measures to be taken in case of delays. The traffic lights system was reviewed and discussed on a quarterly basis at the management meeting.

Following recommendations of the IAS, towards the end of the year, a revision of the system of performance indicators began, with the aim of making a distinction between performance indicators at activity/deliverable level and a selected number of KPIs intended to give management a clearer indication of whether or not the Agency's overall objectives were being met.

The Agency's annual risk assessment exercise for 2013 covered its operational, legal and administrative areas of activity. The aim of the 2013 Risk Register was to identify possible critical risks, assess their likelihood and impact on the achievement of the Agency's objectives, and determine the Agency's response to eliminate or mitigate the potential negative effects.

As a result of the exercise, the management identified five main risks considered to be both likely and with a potential significant impact over the Agency activities. These risks related to:

#### 1. The implementation of REMIT

In 2013, the Agency continued its activities for the full implementation of REMIT, in particular with respect to the market participants' registration process and the development of the data collection and monitoring systems. The Agency estimated that in 2013 these activities would require an investment in IT infrastructure in the order of EUR 3 million. However, the adopted budget envisaged financial resources for the Agency in the order of EUR 100 000. Additional financial resources were negotiated among the institutions, but the uncertainty over the timing of the transfer (in the end completed in November) added, as expected, to the Agency's risks related to the meeting of the set objectives. Mitigating measures were put in place to ensure the rapid absorption of the additional funds as soon as they were made available.

### 2. The TEN-E Regulation

The Agency was called on to perform activities assigned to it by the new TEN-E Regulation. The additional activities envisaged for the Agency, mainly in the area of the selection of PCIs, put an additional burden on the Agency's human resources.

# 3. Monitoring of the internal markets in electricity and natural gas

The main risks stemmed from the unavailability of data (for network access monitoring) and the potentially low reliability of NRAs' data on retail markets from different sources, as well as the consistency of data sources.

# 4. Framework guidelines, opinions on network codes, recommendations, decisions

The process for the preparation of FG and reasoned opinions on network codes was characterised by a level of risk because, given the limited resources of the Agency, the process heavily involved experts from NRAs contributing to the AWGs on an entirely voluntary basis, and the level of their engagement could be reduced as a result of tighter resource constraints at national level.

### 5. Selection of final premises

Following the unsuccessful tender for the selection of the Agency's permanent premises in Ljubljana, in 2012, risks remained in relation to the delay in the final selection of the premises, considering the limited number of bidders offering buildings meeting the necessary requirements. The procurement process was successfully completed in the course of 2013.

The above risks were successfully managed in the course of the year. The risk related to the implementation of REMIT proved to be, as expected, the major threat to the implementation of the Agency's objectives.

# 3.2 Compliance and effectiveness of internal control standards

The Agency's internal control system was established by Administrative Board Decision AB No 08/2011 on the Adoption of Internal Control Standards (ICSs) and, following a review and assessment of the controls in place, revised by Administrative Board Decision AB No 10/2012. It is structured around six major 'building blocks':

- 1. mission and values;
- 2. human resources;
- 3. planning and risk management process;
- 4. operations and control activities;
- 5. information and financial reporting;
- 6. evaluation and audit.

The system integrates all 16 ICSs adopted by the Agency, which establish the overall internal control environment and provide assurance to the management that objectives are being achieved with sound financial and operational control. Whereas compliance with the requirements of the ICSs in place has been achieved, the Agency's Internal Control Framework is constantly monitored to ensure that controls in place work effectively. The control standards further set the desired framework for the quality of outputs and drive performance towards continuous improvement.

Along with the completion of the requirements of the ICSs, in 2013 the Agency focused on further strengthening the control environment by introducing improved controls in key areas through the setting up of internal instructions and relevant procedures. The specific actions, identified in an annual action plan, fall under prioritised control standards and feed into the Agency's ICSs Framework. The Agency's recommendations from internal and external audits and assessments also feed into this annual action plan, which is implemented under the responsibility of the Head of Administration/ Internal Control Coordinator.

The annual action plan has been updated throughout the year. The results of the implementation of the prioritised standards are summarised as follows:

### ICS 2: Ethical and organisational values

### 1) Training on ethics and integrity

The Agency has taken appropriate measures to foster its mission and values throughout the organisation. A welcome pack, including a code of good administrative behaviour, is distributed to all newly recruited staff. The Agency's Manual provides guidance on all administrative and organisational issues, including on ethical matters.

In 2013, the Agency took further measures to translate these rules into concrete terms through relevant training on ethics and integrity, offered to all staff. The training has also been included in the Agency's Learning and Development Framework.

#### 2) Policies

Two new policies have been adopted by the Agency's Administrative Board: the Policy on protecting the dignity of the person and preventing psychological harassment and sexual harassment and the Policy on the administrative inquiries and disciplinary procedures. Both policies are considered not only as a step towards ensuring compliance with the requirements of the ICS, but also as promoting professional awareness and sensitivity towards such issues in the workplace. Both policies have been introduced at the Agency by delivering informative training sessions for all staff.

#### ICS 4: Staff evaluation and development

### 1) Learning and development framework

Since its establishment, the Agency has placed great emphasis on continuous staff learning and development activities. The aim is to further enhance the capability, knowledge and attitude of each individual so that every staff member can contribute to the achievement of objectives at Agency and department level. To streamline and further foster learning and development, the Agency has adopted a comprehensive Learning and Development Framework. It provides direction for professional and personal development of all staff members and contributes significantly to the efficient human resources (HR) management of the Agency.

### 2) Guide for applicants

To further streamline the selection process and ensure transparency, in 2013 the Agency developed and published on its website a guide for applicants. The guide answers the most frequently asked questions with regard to the application procedures for vacancies announced by the Agency, and other HRrelated issues. It provides general and practical information to potential applicants in preparing and submitting an application for open positions and guides them through the complete recruitment process, from eligibility criteria to the final selection.

#### ICS 5: Objectives and performance indicators

#### ICS 9: Management supervision

# 1) Guidelines for preparing the annual work programme

In 2013, the Agency developed and adopted internal guidelines for preparing its AWP with the purpose of ensuring a consistent approach and providing guidance to staff involved in the process. The guidelines summarise the internal procedure for drafting the AWP, from the planning stage to its implementation, including amendments where necessary, and the monitoring and revision of the KPIs' implementation. With the establishment of clear guidelines, the Agency strives to further improve the definition of its activities and reinforce its performance measurement system, mainly the performance indicators, targets and deliverables.

#### 2) Traffic light system and revision of KPIs

In order to improve performance monitoring and to establish a system that signals potential delays or obstacles towards the achievement of objectives, functioning as an early warning system, in 2013 the Agency introduced a user-friendly 'traffic light system' (see also Section 3.1. and Annex I). This system supports monitoring on a quarterly basis, allowing early indication of potential delays in activities, with particular attention to the follow-up actions in cases of delays or underperformance. In 2013, the Agency also improved the traffic light system by clearly defining actions to be undertaken to address identified shortcomings or delays in the achievement of the objectives.

### ICS 7: Operational structure

# 1) Information and communication technology strategy

In view of the implementation of the ICSs, and to ensure an alignment between the objectives of the Agency and the functioning, activities and plans of the IT section, in 2013 the Agency formally adopted an overall ICT strategy, which has subsequently been endorsed by the Administrative Board.

Its long-term objective is to ensure that all the necessary ICT infrastructure and services required by staff to perform their duties are in place and that all new information systems are approved on the basis of a vision document. The ICT strategy has been prepared taking into account the rules that apply to EU agencies.

#### ICS 8: Processes and procedures

#### ICS 13: Accounting and financial reporting

### 1) Guidelines for budgeting

To enhance the description of the budgetary process and of the budgeting methodology, ensuring a consistent approach to the implementation of procedures and clarity of financial decision making, the Agency has developed and published detailed internal guidelines for budgeting. The guidelines strike a better balance between transparency, on the one side, and the principles of sound financial management (economy, effectiveness and efficiency), on the other side. They provide a comprehensive description of the budgeting process in the Agency from the planning stage to implementation and monitoring of budget execution. The guidelines present a clear allocation of the responsibilities, internal deadlines, expected outputs and methodological support to the actors involved, as well as support for budget line managers for the newly-introduced zero line-item budgeting.

### Conclusion

In 2013, the Agency continued to implement a comprehensive system of internal controls and performance- and results-oriented management. The system incorporates risk management and ensures a proportional approach to the compliance and effectiveness of internal procedures and systems. The annual review of the internal control system and the risk assessment exercise of the Agency can ensure the correct functioning of the systems in place, verify results, identify potential concerns and support corrective action planning.

No significant or material weaknesses of the Agency internal control system became evident in 2013. The results of the internal control system status review provide reasonable assurance for a positive assessment of compliance with all ICSs. The key developments which took place are the following:

- improved controls through the performance monitoring, and in particular the revision of KPIs and the introduction of the 'traffic light system';
- improved processes and procedures for staff evaluation and development;
- the introduction of the ICT strategy;
- the annual risk management process; and
- the results of the financial, procurement and human resources management processes.

The ICSs are working as planned, and thus are providing reasonable assurance about the control of the risks related to the Agency's performance indicators.

# **PART 4** MANAGEMENT ASSURANCE

### 4.1 Building blocks of assurance

The building blocks of assurance, as described in Parts 2 and 3, underpin the reasonable assurance given by the Authorising Officer in his declaration of assurance of the Annual Activity Report. In summary:

### Building block 1: Assessment by management

Based on the control procedures performed by staff of the Agency, a positive conclusion on the legality and regularity of transactions could be drawn. This conclusion takes into consideration the need for the Agency to maintain a high level of efficiency of its internal control environment, to constantly assess and strengthen the existing controls (considering the costeffectiveness and the estimated added value against the additional costs for the Agency) in order to maintain full compliance with the requirements of the 16 ICSs, and to ensure the achievement of objectives in its AWP.

#### **Register of exceptions**

The Agency has a procedure in place since 2011 for registering exceptions. Its overall objective is to establish appropriate arrangements to ensure that any exceptional circumstance of significant instances of overriding controls or deviations from the established regulatory framework is well explained, registered and reported in accordance with the principle of transparency. An exception must be documented, justified and approved at the appropriate level before any action is taken.

In 2013, no deviations and/or exceptions from the established procedures were registered, which further adds to the assurance provided.

# Building block 2: Audit results during the reporting year

Since its establishment, the Agency has not received any critical recommendation from the internal and external auditors. The same was true of 2013 and no critical recommendations were issued. Furthermore, all recommendations from previous years have been implemented as planned and reported in a timely manner. Some of them have already been approved by the authority in question.

#### **External evaluation**

The general conclusions and recommendations, drawn from the evaluation by the Commission in 2013, add further to the assurance provided by the Authorising Officer. The Commission Report<sup>8</sup> provides a generally positive assessment and perception of the Agency as a credible and respected institution playing a prominent role in the EU regulatory arena, and provides valuable feedback on the areas to be improved.

# Building block 3: Follow-up of reservations from previous years

The declaration of assurance of the Authorising Officer in the Annual Activity Report 2012 did not contain any reservations.

### Building block 4: Assurance received from other Authorising Officers in cases of crossed sub-delegations

Not applicable.

# 4.2 Reservations

No reservations are to be made in the current Annual Activity Report.

# 4.3 Overall conclusions on assurance

Not applicable.

**PART 5** DECLARATION OF ASSURANCE

I, the undersigned, Director of the Agency for the Cooperation of Energy Regulators,

In my capacity as authorising officer,

Declare that the information contained in this report gives a true and fair view.

State that I have reasonable assurance that the resources assigned to the activities described in this report have been used for their intended purpose and in accordance with the principles of sound financial management, and that the control procedures put in place give the necessary guarantees concerning the legality and regularity of the underlying transactions.

This reasonable assurance is based on my own judgement and on the information at my disposal, such as the results of the self-assessment, ex-post controls, the observations of the Internal Audit Service and the lessons learnt from the reports of the Court of Auditors for years prior to the year of this declaration.

Confirm that I am not aware of anything not reported here which could harm the interests of the Agency.

Ljubljana, 10 June 2014

(Hut Pototschi)

Alberto Pototschnig

# PART 6 ANNEXES

# Annex I. Statistics on financial management

### ECONOMIC OUTTURN ACCOUNT

for the year ending 31 December 2013	1 January to 31 December 2013 (EUR)	1 January to 31 December 2012 (EUR)
REVENUE		
European Commission subsidy	11 514 296.22	6 549 243.89
Other operating revenue	222 373.08	71.09
TOTAL OPERATING REVENUE	11 736 669.30	6 549 314.98
ADMINISTRATIVE AND OPERATIONAL EXPENSE	S	
Staff expenses	4 474 523.55	3 767 277.39
Fixed asset related expenses	193 198.48	163 348.70
Other administrative expenses	1 524 328.50	963 066.20
Operational expenses	574 308.30	447 366.67
TOTAL ADMINISTRATIVE AND OPERATIONAL EXPENSES	6 766 358.83	5 341 058.96
SURPLUS/(DEFICIT) FROM OPERATING ACTIVITIES	4 970 310.47	1 208 256.02
FINANCIAL OPERATIONS		
Financial operations expenses	52.29	300.00
SURPLUS/ (DEFICIT) FROM FINANCIAL ACTIVITIES	(52.29)	(300.00)
ECONOMIC RESULT OF THE YEAR	4 970 258.18	1 207 956.02

### **BALANCE SHEET**

### ASSETS

as of 31 December 2013	1 January to 31 December 2013 (EUR)	1 January to 31 December 2012 (EUR)
NON-CURRENT ASSETS		
Intangible fixed assets	1 324 759.39	20 402.97
Tangible fixed assets	440 087.51	401 064.16
Plant and equipment	1 218.27	1 710.22
Computer hardware	300 897.86	307 927.38
Furniture and vehicles	56 963.92	44 269.10
Other fixtures and fittings	81 007.46	47 157.46
TOTAL NON-CURRENT ASSETS	1 764 846.90	421 467.13
CURRENT ASSETS		
Short-term receivables	798 136.14	58 186.25
Current receivables	475 901.55	553.50
Sundry receivables	23 014.50	15 900.52
Prepaid expenses and accrued income	299 220.09	41 732.23
Cash and cash equivalents	5 468 548.31	4 215 005.25
TOTAL CURRENT ASSETS	6 266 684.45	4 273 191.50
TOTAL CURRENT AND NON-CURRENT ASSETS	8 031 531.35	4 694 658.63

### EQUITY AND LIABILITIES

	1 January to 31 December 2013 (EUR)	1 January to 31 December 2012 (EUR)
EQUITY		
Accumulated surplus/(deficit)	2 134 886.85	926 930.83
Economic result of the year	4 970 258.18	1 207 956.02
TOTAL EQUITY	7 105 145.03	2 134 886.85
CURRENT LIABILITIES		
Accounts payable	926 386.32	2 559 771.78
Current payables	0.00	8 948.77
Accrued expenses and deferred income	507 402.51	269 250.46
Accounts payable with consolidated entities	418 983.81	2 281 572.55
TOTAL CURRENT LIABILITIES	926 386.32	2 559 771.78
TOTAL EQUITY AND LIABILITIES	8 031 531.35	4 694 658.63

### CASH FLOW STATEMENT

	1 January to 31 December 2013 (EUR)	1 January to 31 December 2012 (EUR)
Surplus/(deficit) from operating activities	4 970 310.47	1 208 256.02
Cash flows from operating activities		
Adjustments		
Amortisation (intangible fixed assets)	8 932.22	8 388.73
Depreciation (tangible fixed assets)	184 266.26	154 019.0
Depreciation (transferred fixed assets)	748.96	0.00
Amount written off (tangible fixed assets)	0.00	940.92
(Increase)/decrease in short term receivables	(739 949.89)	0.0
(Increase)/decrease in other liabilities	238 152.05	0.0
Increase/(decrease) in current payables	(8 948.77)	0.0
Increase/(decrease) in liabilities related to consolidated entities	(1 862 588.74)	0.00
Net cash flow from operating activities	2 790 922.56	1 371 604.72
Cash flows from investing activities		
Purchase of tangible and intangible fixed assets	(1 537 327.21)	(97 312.81
Net cash flow from investing activities	(1 537 327.21)	(97 312.81
Financing activities		
-	(52.29)	(300.00
Financing activities Financial operations revenues/expenses Net cash flow from financing activities	(52.29) ( <b>52.29)</b>	(300.00 ( <b>300.00</b>
Financial operations revenues/expenses	(- · · · /	(
Financial operations revenues/expenses Net cash flow from financing activities Net increase/(decrease) in cash	(52.29)	(300.00

### STATEMENT OF CHANGES IN NET ASSETS

Net assets	Opening balance (EUR)	Economic result of the year (EUR)	Total net assets (EUR)
Balance as of 1 January 2013	2 134 886.85	0.00	2 134 886.85
Economic result of the year	0.00	4 970 258.18	4 970 258.18
Balance as of 31 December 2013	2 134 886.85	4 970 258.18	7 105 145.03

# Annex II. Establishment plan

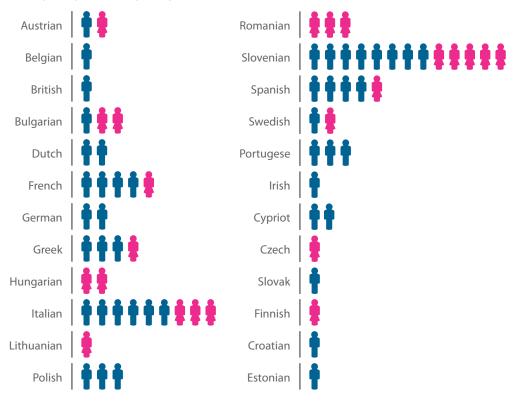
	Establishment plan in EU Budget 2013		Modifications in 2013 in application of flexibility rule <sup>9</sup>		Establishm voted EU B	ent plan in udget 2014
Category and grade	Permanent posts	Temporary posts	Permanent posts	Temporary posts	Permanent posts	Temporary posts
AD 16	0	0	0	0	0	0
AD 15	0	0	0	0	0	0
AD 14	0	1	0	1	0	1
AD 13	0	0	0	0	0	0
AD 12	0	0	0	0	0	0
AD 11	0	4	0	4	0	4
AD 10	0	0	0	0	0	0
AD 9	0	2	0	2	0	2
AD 8	0	6	0	7	0	7
AD 7	0	6	0	5	0	5
AD 6	0	3	0	3	0	6
AD 5	0	12	0	12	0	14
Total AD	0	34	0	34	0	39
AST 11	0	0	0	0	0	0
AST 10	0	0	0	0	0	0
AST 9	0	0	0	0	0	0
AST 8	0	0	0	0	0	0
AST 7	0	0	0	0	0	0
AST 6	0	0	0	0	0	0
AST 5	0	1	0	1	0	1
AST 4	0	0	0	0	0	1
AST 3	0	14	0	14	0	13
AST 2	0	0	0	0	0	0
AST 1	0	0	0	0	0	0
Total AST	0	15	0	15	0	15
TOTAL	0	49	0	49	0	54

9 In line with Article 32(1) of the framework Financial Regulation, the management board may modify, under certain conditions, the establishment plan by, in principle, up to 10% of posts authorised, unless the financial rules of the body concerned allow a different percentage rate.

### Geographical balance

On 31 December 2013, the Agency employed 54 staff members and had 15 seconded national experts (SNEs) of various geographical origins. Staff and SNEs come from 24 different EU countries (in order of number of employees representing the country): Slovenia, Italy, France, Spain, Greece, Bulgaria, Poland, Portugal, Romania, Austria, Cyprus, Germany, Hungary, the Netherlands, Sweden, Belgium, Croatia, the Czech Republic, Estonia, Ireland, Finland, Lithuania, Slovakia and the United Kingdom.

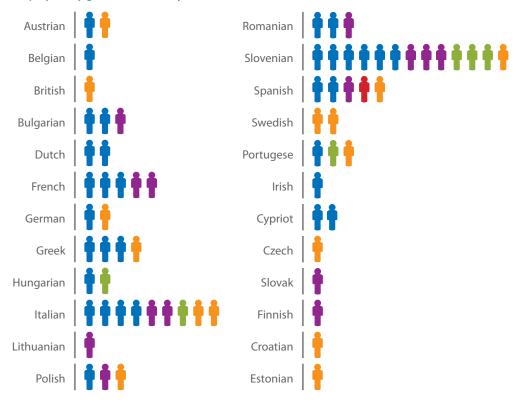
### Employees by nationality and gender



The table and graph below represent an overview of the Agency's staff by country of origin and grade as of 31 December 2013, including those to whom offer letters have been sent and offers accepted and SNEs whose secondment was agreed with the seconding institution.

	AD	AST	FGII	FGIV	SNE	Grand Total
Austrian	1				1	2
Belgian	1					1
British					1	1
Bulgarian	2	1				3
Dutch	2					2
French	3	2				5
German	1				1	2
Greek	3				1	4
Hungarian	1		1			2
Italian	4	2	1		2	9
Lithuanian		1				1
Polish	1	1			1	3
Romanian	2	1				3
Slovenian	6	3	3		1	13
Spanish	2	1		1	1	5
Swedish					2	2
Portuguese	1		1		1	3
Irish	1					1
Cypriot	2					2
Czech					1	1
Slovak		1				1
Finnish		1				1
Croatian					1	1
Estonian					1	1
Grand total	33	14	6	1	15	69
	•	•	•	•	•	
		•	•	•	•	_

99

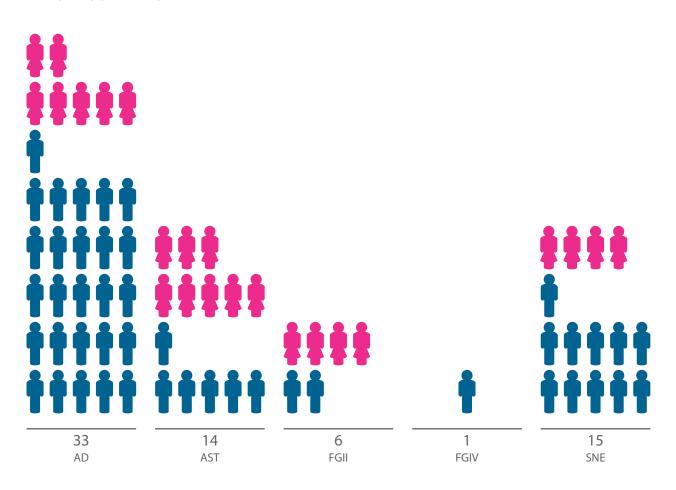


### *Employees by grade and country as of 31 December 2013*

### Gender balance

In accordance with Article 1d of the Staff Regulations and Articles 12(1) and 82(1) of the Conditions of Employment of Other Servants of the European Communities (CEOS), the Agency applies an equal opportunities policy for its staff, adopting measures and taking actions to promote equal opportunities for men and women. The graph below presents an overview of the Agency's staff by grade and gender as of 31 December 2013, including those to whom offer letters have been sent and offers accepted and SNEs whose secondment was agreed with the sending institution.

### Employees by grade and gender as of 31 December 2013



## Annex III. Reporting on performance indicators

Performance indicators of the Agency in 2013

### LEGEND



problems envisaged



A problem occurred and/or a delay is actual or envisaged



A problem or a There is a slight delay occurred issue that would because of outside factors (for example, be completed, but the KPI is not received on time from x)



delay or an

still need to

expected to

be fulfilled, maybe with a slight delay

The KPI is fulfilled; the task

completed



The KPI is fulfilled, the task completed with a small delay/issue

### **COMMUNICATIONS** `

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Print publications: Annual Report 2012	Positive feedback via the annual reader survey	No survey was set up. Software identified and to be put in place in 2014	N/A
Print publications: 2012 Regional Initiatives Status Review Report	Level of uptake in media, by stakeholders' communication products	Infoflash and piece of news was published on the website 3 questions were received by specialised journalists 100 printed copies were sent to stakeholders	
Print publications: 2011 Market Monitoring Report	Number of hits on the ACER website	1 056	
Events: Annual conference	Number of participants	150	
	Media coverage	Press conference held Coverage in Slovenian and international media The conference had excellent coverage, both from specialised media on EU energy matters from Brussels, London, Oslo and Stockholm (ICIS, Platts, Montel) and from the main Slovenian print media, national radio and television. All of them attended the press conference. Furthermore, the newswires of the Slovenian News Agency STA were later repeated by other European media	
	Positive feedback from the participants' satisfaction survey	Very satisfactory feedback, although no survey was set up	

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Events: Market Monitoring Presentation	Over 100 participants	Target achieved	$\mathbf{C}$
	Media coverage	Excellent media coverage. Press conference at the EP and also energy journalists covering the presentation. High level of interest raised by the report. Many questions from journalists, experts, consultants, governments and institutions	
	Positive feedback from the participants' satisfaction survey	Good comments received, although no survey was set up	
Events:	May 2013	Date changed to 6 June	
Workshop on the presentation of the draft Work Programme 2014	Number of participants	Limited participation	
Internal communication strategy update	By May 2013 Strategy update adopted by the management	Postponed to 2014	
	80% of strategy implemented by the end of 2013	Strategy being implemented. To be formally adopted in 2014	
Staff satisfaction with internal communication	Positive feedback from staff via staff satisfaction survey	Following the survey, lunch conferences and staff newsletter were successfully introduced	
Improvement of ACER intranet to make it a tool to support internal communication	Question included in the annual staff survey on the amount of information shared by line managers	Included in the staff engagement survey that took place in the autumn	
Internal newsletter	On a monthly basis A question on satisfaction with the internal newsletter in the survey	Every issue of the internal newsletter contained a feedback question	•

N/A – not applicable

### **ADMINISTRATION**

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Premises	New premises occupied by the end of 2013	All departments occupied the new premises at the beginning of December 2013	
	A procurement procedure for additional furniture and appliances launched no later than within a month of signing the contract for the permanent premises	ACER has joined the framework contract of the Commission/OIB	
	More than 60% of the Agency staff satisfied with the fitting-out of the permanent ACER premises	Completed with 95 % staff satisfaction rate	0
HR	Achievement of minimum 90% of the recruitment targets on time	Recruitment targets achieved on time for more than 90% for each staff category: TA and CA and SNEs	0
	100% of the planned IRs adopted by the Agency, subject to the appropriate and on-time response of the DG HR regarding the interservice consultation	The new Staff Regulations have been adopted The adoption of new IRs will be implemented in 2014 in line with the new procedure	
	ACER Learning and Development Framework in place by mid-2013	The framework was adopted in 2013 and is regularly updated	
	Number of training days provided to staff increased by 10% since 2012, depending on the availability and allocation of budget for training	Accomplished	
	100% of ACER staff subject to performance appraisal undergo the 2013 exercise	100% of staff have undergone performance appraisal One appeal received (less	6
	Number of appeals less than 10%	than 10% of the total)	
Budget implementation and audit	95% execution of 2013 commitment appropriations	97.53% execution of 2013 commitment appropriations was reached	
	Minimum 70% execution of 2013 payment appropriations	55% execution of 2013 payment appropriations was reached (owing to the late receipt of EUR 2.9 million in ACER budget and approval of the amended budget on 31 October 2013)	
	Positive opinion from the IAS	The Annual Internal Audit Report for 2013 has been received No critical recommendations were made or open at the end of 2013	

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
ICT development	Successful transition of the ICT infrastructure to the new ACER permanent premises by the end of 2013, or in line with the removal plan	The removal has been completed successfully	0
	IT project management framework applied by the first quarter of 2013	The framework has been presented to the ICT Steering Committee and implemented with the Market Monitoring Department	6
		Project Management training has been organised and delivered at ACER premises	
	Enhancements to ICT security and ICT Disaster Recovery Plan performed, to be completed by mid-2013	Completed	•

### THE REGULATORY PRACTICE

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Regulatory cooperation	Positive feedback from a survey measuring NRA	The Agency commissioned an external evaluator	
	satisfaction with the Agency's work in these areas	Overall perception by stakeholders: 7 to 7.5 out of 10	

### ELECTRICITY

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013	
Reasoned Opinion on the Network Code on Long-Term (Forward) Capacity Allocation	The timely delivery of the reasoned opinion on the network code (by Q4 2013)	The reasoned opinion was submitted to the Agency on 1 October 2013. It was sent to the Commission and ENTSO-E in December	ß	
Reasoned Opinion on the Network Code on DSO and Industrial Load Grid Connection Rules in Electricity	The timely delivery of the reasoned opinion on the network code (beginning of Q2 2013)	The reasoned opinion and recommendation were sent to the Commission in March	$\bullet$	
Reasoned Opinions on the Network Codes on Operational Security, Operational Planning	The timely delivery of the reasoned opinion on each network code (Q1 2013 for OS; Q2 2013 for	The reasoned opinions on the NCs on OS and OPS were sent to the Commission and ENTSO-E in May and June, respectively		
and Scheduling, and Load-Frequency Control and Reserves	OPS; Q3 2013 for LFCR)	Th We or re	The amended NCs on OS and OPS were submitted to the Agency on 24 September 2013. The recommendations were sent to the Commission in November	ß
		The NC on LFCR was submitted to the Agency on 28 June 2013. The reasoned opinion and recommendation were sent to the Commission in September		
Reasoned Opinion on the Network Code on Electricity Balancing	The timely delivery of the reasoned opinion on the Network Code on Electricity Balancing (by Q1 2014)	In 2013, the Agency worked towards this objective The deadline for the reasoned opinion is 1 April 2014		
ITC compensation	The timely delivery of	The second monitoring report on the		
Two strands:	the monitoring report on the implementation and	implementation and management of the ITC fund was submitted to		
1) Annual monitoring report on the implementation and management of the ITC fund in 2012	management of the ITC fund in 2012 (August 2013)	the Commission on 9 October	C	
2) Proposal to the European Commission on the annual cross-border infrastructure compensation sum, and an opinion on the suitability of using long-run average incremental costs for the assessment	The timely delivery of the proposal to the Commission on the annual cross-border infrastructure sum (March 2013)	The Agency did not submit any proposal on the annual cross-border infrastructure sum, but instead submitted in March a recommendation to the Commission for a new regulatory framework related to ITC and on 25 March 2013 an opinion on the suitability of the LRAIC approach		

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Opinion on the appropriate range or ranges of transmission charges paid by producers for the period after 1 January 2015	The timely delivery of the opinion (December 2013)	The opinion has been prepared and discussed at the December BoR. At the request of the Commission, the delivery of the opinion has been postponed to April 2014	
TYNDP and regional investment plans: 1) Opinion on the electricity national TYNDPs to assess their consistency with the Community–wide network development plan	Delivery (by the end of the year) of the opinion on consistency (depending on the actual availability of the national TYNDPs)	The work is ongoing. For 2013, it is appropriate that this opinion focuses on consistency of projects (not of methodologies, which are still in progress). A questionnaire and plan to prepare this opinion were approved at TF/WG level in October 2013 A delay is expected	
2) Report on monitoring the implementation of the electricity Community- wide network development plans and the progress on implementing projects to create new interconnector capacity	Delivery of the report on monitoring implementation of network developments (by the end of 2013)	The work is ongoing. A questionnaire and plan to prepare this report were approved at TF/WG level in October 2013 A delay is expected	
3) Opinion on ENTSO-E's draft SOAF 2013 as a component part of the electricity Community-wide network development plan 2014	Delivery of the opinion on the SOAF (upon receipt of the SOAF 2013)	Although the SOAF 2013 has not been officially submitted to the Agency, a letter was sent to ENTSO-E and published on the website	•
4) Monitoring the regional cooperation of transmission system operators with regard to electricity regional investment plans as a component part of the electricity Community-wide network development plan 2014	Continuous monitoring activity, which feeds into the Agency's opinions	This monitoring will be included in the Agency's opinion of the 2014 TYNDP No delay is expected	

### GAS

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Reasoned Opinion on the Network Code on Harmonised Transmission Tariff Structures	The timely delivery of the reasoned opinion on the network code (Q4 2013 or Q1 2014)	At the request of the Commission, the Agency extended the scope of the FG to include cost allocation methodologies. On 16 April 2013, the BoR informally endorsed the draft FG without the cost allocation chapter. The endorsed draft FG were published together with the draft evaluation of responses. The extension of the deadline (30 November 2013) to submit FG for gas was confirmed by a letter of the Commission of 10 June 2013. The FG were adopted on 29 November 2013	
Reasoned Opinion on the Network Code on Interoperability and Data Exchange Rules	The timely adoption of the reasoned opinion on the network code (Q3 2013)	ENTSOG submitted its network code to ACER on 10 September 2013. The reasoned opinion was delivered to ENTSOG on 22 November (Q4/2013). No deadline set by the Commission was missed	
Reasoned Opinion on the Network Code on Balancing Rules	The timely delivery of the reasoned opinion on the network code (Q1 2013)	The reasoned opinion was issued on 25 January 2013. On 25 March 2013, ACER adopted its Recommendation No 03/2013 to the EC on the NC BAL. After the Committee meetings of 11 July and 1–2 October 2013, the code was approved and later adopted by the Commission	
Incremental Capacity amendment framework on Network Code on CAM and FG Tariffs	The timely delivery of the amendment framework paper (Q4 2013)	The CEER blueprint was published and handed over to ACER (8 August 2013) at the request of the Commission and served as the basis for the amendment framework issued by ACER in the form of a non-binding 'guidance paper' to ENTSOG. The guidance paper was issued and sent to ENTSOG on 30 November 2013	
		Tariff-related incremental issues were not treated in this paper, but were handled in Chapter 3.5 of the FG Tariffs	
Implementation monitoring pilot: (Congestion Management	Launch, design, data collection and delivery of a pilot implementation	The CMP Guidelines (annex to GR715) were published in the OJ on 24 August 2012.	
procedures (CMP)	monitoring report	EC/ACER launched NRA survey on CMP implementation status on 3 July 2013	
		ACER guidance on implementation was published on 9 August 2013	
		The CMP guidelines have been applied since 1 October 2013	
		'Pilot' implementation monitoring (process and questionnaire) were prepared by Q4 2013	
		Data collection and agreement to the process proved to require more effort from the Agency than initially planned	

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
TYNDP 1) Opinion or reasoned opinion with recommendations on the gas Community– wide TYNDP	Timely delivery of the relevant documents	The TYNDP was received on 10 July. The opinion was adopted on 10 September	
2) Reviews and recommendations on national TYNDPs with regard to their (in) consistency with the Community-wide network development plan	The Agency's opinion on the Community-wide TYNDP provided on 10 September; the consistency review conditional upon the availability of the national TYNDPs	The national TYNDPs and Community TYNDPs plans were found to be consistent according to Article 8(11) of Regulation (EU) No 715/2009, recommendations were made in cases where inconsistencies were identified. The deadline for national TYNDP submissions was 31 March; de-facto submissions continued through July 2013 The release of reviews and recommendations is scheduled in the 2014 WP for 2014	
3) Report on monitoring the implementation of the Community-wide network development plan and on the progress with the implementation of investment projects to create new interconnector capacity	Continuous monitoring activity, feeding into the Agency's opinions or provided separately if necessary	The deliverable is due in 2014 under the 2014 WP	
4) Monitoring the regional cooperation of transmission system operators with regard to regional investment plans		The gas regional investment plans (GRIPs) opinion was published in March 2013	

### CROSS-SECTOR ISSUES

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
MONITORING Annual Market Monitoring Report Report assessing the ongoing national developments in the so-called capacity markets in electricity wholesale markets and their potential impact on the market integration process	Timely completion of the annual market monitoring report (completion date November/December 2013, published version January 2014)	The final version was published in November	
ACER Regional Initiatives Annual Status Review Report	Timely completion of the report (December 2013)	The final text was published on 4 February 2014. The slight delay was due to late input from some NRAs and slightly longer time dedicated to proofreading	
Online quarterly reports on the activities of the Electricity Regional Initiative Online quarterly reports on the activities of the Gas Regional Initiative	Progress against roadmaps to be reviewed in the RI Status Review Reports Timely completion of the online quarterly monitoring reports (January, April, July and November 2013)	Both quarterly reports for Q4 2013 were published in February 2014. The slight delay was due to the need to capture all developments relevant for the reports	
MONITORING ENTSOs Report to the European Commission on the execution of the tasks of ENTSO-E and ENTSOG referred to in Article 8(1), (2) and (3) of Regulation (EC) No 714/2009 and Regulation (EC) No 715/2009	Timely delivery of the report (by June 2013)	The letter to the Commission was sent in September 2013	
1) Opinions on ENTSO-E's and ENTSOG's annual work programmes	Timely delivery of the opinions on ENTSO-E's and ENTSOG's work programmes (Upon receipt of the 2014 work programmes from ENTSOs, the Agency will	The opinion on the ENTSO-E WP was adopted on 18 December 2013	
	deliver its opinion within 2 months from the day of receipt. This work will be performed by the Agency staff in close cooperation with the Agency Working Groups)	The opinion on the previous ENTSOG WP was adopted on 12 December 2012.	
2) Opinions on ENTSOs' annual reports	Opinions provided upon receipt of ENTSOs' relevant documents	The opinion on the 2012 ENTSO-E Annual Report was adopted on 1 August 2013	0
		The opinion on the 2012 ENTSOG Annual Report was adopted on 28 June 2013	6

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
3) Opinions on ENTSOs' common network operation tools (CNOT), including a common incidents classification scale, and research plans	Opinions provided upon receipt of ENTSOs' relevant documents	ENTSOG did not submit the CNOT in 2013, because of other priorities and limited resources	N/A
		ENTSO-E indicated that it will update the document in the light of the final SO NC and will submitted a revised version to ACER in the course of 2014	
		The opinion on ENTSO-E's R&D roadmap was adopted on 28 May 2013	
4) Opinions on ENTSOs' annual summer and winter outlooks	Delivery of other documents (other opinions provided upon receipt of ENTSOs' relevant documents)	The opinion on ENTSO-E's Winter Outlook was adopted on 25 March 2013	
		The opinion on ENTSO-E's Summer Outlook was adopted on 29 November 2013	
		The last opinion on ENTSOG's Winter Supply Outlook (WSO) was adopted on 12 February 2013	
		The opinion on ENTSOG's Summer Supply Outlook (SSO) 2013 was adopted on 28 June 2013	U
5) Opinions on ENTSOs' recommendations relating to the coordination of technical cooperation between Community and third-country transmission system operators (RCTCBCTC)	Delivery of other documents (other opinions provided upon receipt of ENTSOs' relevant documents)	No submission by ENTSO-E. The recommendations were not included in ENTSO-E's work programme	N/A
		ENTSOG did not deliver RCTCBCTC in 2013, because of other priorities and limited resources. Planned in 2014	N/A
Opinion on the consistent application of the criteria and the CBA across regions [electricity transmission and storage projects, gas projects, electricity smart grid projects]	Timely delivery of the Opinion (to be confirmed after the final EIP provisions)	ACER's opinions on the draft regional lists of proposed PCIs (for electricity and gas) were adopted on 18 July 2013	
	The deadline depends upon the submission of the lists of projects		
	It is set within three months from the date of receipt, provisionally in July/August		

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Opinion on the methodology for a harmonised energy system-wide cost-benefit	Timely delivery of the opinion (within three months of the day of receipt of the methodology	ENTSO-E submitted its CBA methodology in November 2013. The opinion was adopted in 2014	
analysis at Union-wide level for PCIs in the categories set out in points 1(a) to (d) and 2 [electricity	submitted by the ENTSOs)	ENTSOG submitted its CBA methodology in November 2013. The opinion was adopted in 2014	
transmission and storage projects, gas projects]		No delay was expected in 2013	
On demand, decision on terms and conditions and operational security of cross-border interconnectors, when requested jointly by the concerned NRAs or when the concerned NRAs fail to take a decision within a predefined period (6 months, with possible extension)	Timely delivery of the decision (within six months of the date of referral to the Agency)	Not relevant in 2013	N/A
Opinion upon request of the Commission on decisions of national regulatory authorities on TSO certification	Timely delivery of the opinion to the Commission (within two months of the receipt of the request)	Not relevant in 2013	N/A
Decisions on specific cases related to terms and conditions for access to cross-border interconnections and exemptions	Timely delivery of the decision (within six months of the referral, unless additional information is required)	Not relevant in 2013	N/A
Opinions and recommendations in the areas of its competence, to Member States, NRAs, the European Parliament, the Council and the European Commission	Delivery of opinion or recommendation (within six months of the request, except for issues requiring data collection/ surveys/consultations)	The opinion on capacity markets (electricity) was adopted on 15 February 2013	
Opinions and recommendations of its own initiative, whenever this is appropriate, for ensuring the proper functioning of the European internal energy market	Delivery of opinion or recommendation (when necessary)	Recommendation on a new regulatory framework for ITC was adopted on 25 March 2013	
		Recommendation for CBCA requests was adopted in September 2013	
Decisions on the investment request,	Timely delivery (when necessary)	Decisions were not requested during 2013	
including cross-border cost allocation and the way the costs of the investments are reflected in the tariffs, upon request of the involved NRAs or if they fail to reach an agreement		Work is ongoing for the preparation of a guidance on cross-border cost allocation decisions (electricity and gas)	N/A
		No delay is expected	

### REMIT

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Contributions in the context of the adoption of the REMIT Implementing Act (IA)	Timely adoption of ACER recommendations (IA to be adopted by the end of 2013; Agency recommendations to be issued in Q3 2012; during 2013 further recommendations could be adopted where necessary and further support to the Commission might be required during the committee process)	First set of recommendations provided to Commission on 23 October 2012; second set of recommendation provided to Commission on 26/03/2013; ongoing bilateral discussions to support the Commission in drafting of implementing acts; ongoing preparation of Registration User Manual, Transaction Reporting User Manual, Guidelines for the registration of Registering Reporting Mechanisms (RRMs) and Regulated Information Services (RISs) and technical specification document for the registration of RRM/RIS	
Update of the ACER guidance on the application of REMIT definitions and cooperation with NRAs, including at regional level	The timely adoption of ACER guidance (third edition) (to be published in 2013 – provisionally Q2)	Publication of third edition on 29 October 2013	0
Development of IT solutions for the registration of market participants	Full deployment and running of the IT system for registration earlier than the deadline envisaged by the regulation, in order to allow more time for NRAs and market participants to complete the first phase of the registration (registration shall start no later than three months from the adoption of the IA)	Acceptance testing end 2013 Production depending on hosting services The Commission's IAs were delayed beyond the end of 2013 so the initial timelines for the go-live of CEREMP were modified; go-live expected on the adoption of the Commission's IAs	
Development of IT solutions for market surveillance, data collection and data sharing between ACER and NRAs of wholesale energy markets	<b>IT solution for market</b> <b>surveillance</b> The timely awarding and execution of the procurement contract for market surveillance software and customisation (preparation of a procurement contract for market surveillance software and customisation in 2012 for awarding in Q1 2013 at the latest)	IT solution for market surveillance Specific contract concluded in December 2012 Design study for surveillance software finalised end of June 2013 and ongoing customisation of software ever since Go-live envisaged in parallel with the Commission's IAs, which were postponed by the Commission to 2014	
	IT solution for data collection and sharing 1) The timely execution of the order for detailed analysis and software development of the data collection platform	<b>IT solution for data</b> <b>collection and sharing</b> Delays in relaunching of IT consultancy tender and of late budget transfer limit the possibility for consultancy in 2013	

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
Development of IT solutions for market surveillance, data collection and data sharing between ACER and NRAs of	Software development of the data collection platform (market monitoring under REMIT shall start six months after the IAs	Agile approach for software development:	
		kick-off of pilot project for data collection (and later data sharing) on 11 July 2013;	
wholesale energy markets	are adopted, in 2014)	pilot project phase until 25 November 2013 (first development cycle);	
		second development cycle from December 2013 until April 2014;	
		third development cycle from April 2014 until July 2014	
		Delays because of late budget transfer and delay to Commission's IAs (currently expected for 2014)	
	REMIT contracts implemented during 2013	Framework contract (FWC) and specific contracts for market monitoring and registration software implemented; specific contracts for notification platform and pilot project for data collection and data sharing in preparation; FWC for hosting of infrastructure concluded at end of 2013; FWC for IT consultancy pending	
Definition of the wholesale energy market monitoring strategy for the effective implementation of REMIT (detection of instances of market abuse), including cooperation with ESMA	Timely adoption of the Decision on format for coordination of NRAs' investigation activities on cross-border market abuse instances (market monitoring under REMIT shall start six months after the IA are adopted – effectively by 2014), Agency Decision on the format for coordinating NRAs' investigation activities on instances of cross-border market abuse: executed in Q4 2013	MoU with NRAs signed in July 2013 Ongoing cooperation with ESMA on the basis of an MoU signed in July 2013 Annual report presents ACER's market monitoring strategy Market-monitoring handbook will be developed in 2014	
Definition of mechanisms for sharing the information among the Agency, NRAs, ESMA and other authorities and of transparent rules for the dissemination of information	Timely adoption of an ACER decision or MoU with NRAs on mechanisms for information sharing with NRAs, competent financial authorities of the Member States, national competition authorities, ESMA and other relevant authorities	Discussions with NRAs on an MoU on data sharing started in 2013; signing of an MoU with NRAs on data sharing in preparation for first half of 2014 PC on transparent rules for the dissemination of information on the European register of market participants issued on 7 November 2013	
	Timely issuing of public consultation (PC) on transparent rules for the dissemination of information	MoU with NRAs signed in July 2013 Ongoing discussion in AMIT WG Orientation debate in the December BoR meeting Likely adoption in Q1 2014	

DELIVERABLES/ACTIONS	PERFORMANCE INDICATORS	STATE OF PLAY DECEMBER 2013	TRAFFIC LIGHTS DECEMBER 2013
The annual report on ACER activities under REMIT	Timely submission of the first annual report on REMIT implementation and of public consultations (it is likely that market monitoring under REMIT will not start until 2014 because of the lead times associated with the adoption of the IA; expected submission of the first annual report on REMIT Q3/Q4 2013)	Publication on 5 November 2013	



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